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Islamic Relief Australia is an active member of the Australian Council for International Development (ACFID) and adheres to the ACFID Code of Conduct which defines minimum standards of governance, management and accountability of development for non-government organisations (NGOs). Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct committee.

# IN MEMORY OF DR IBRAHIM

In memory of our late Chair and dedicated humanitarian.

**Dr Hossam Ibrahim** 14 January 1980 – 5 January 2019





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Islamic Relief Australia acknowledges Aboriginal and Torres Strait Islander people as the true custodians of country throughout Australia and recognises their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

### OUR 2018 HIGHLIGHTS

During 2018 we reached over 420,000 vulnerable people globally across our humanitarian and development activities.

85 cents in every \$1 spent went to our programs.



# Over the year, your support:



Provided over **300,000** vulnerable people with emergency relief in the form of food, water, healthcare, shelter, and protection across 6 countries.



Empowered **4,600** people with new skills, resources and opportunities for improved wellbeing through our sustainable development projects.



Delivered over **14,000** emergency food packs in over **34** countries as part of our Ramadan and Qurban food security projects.

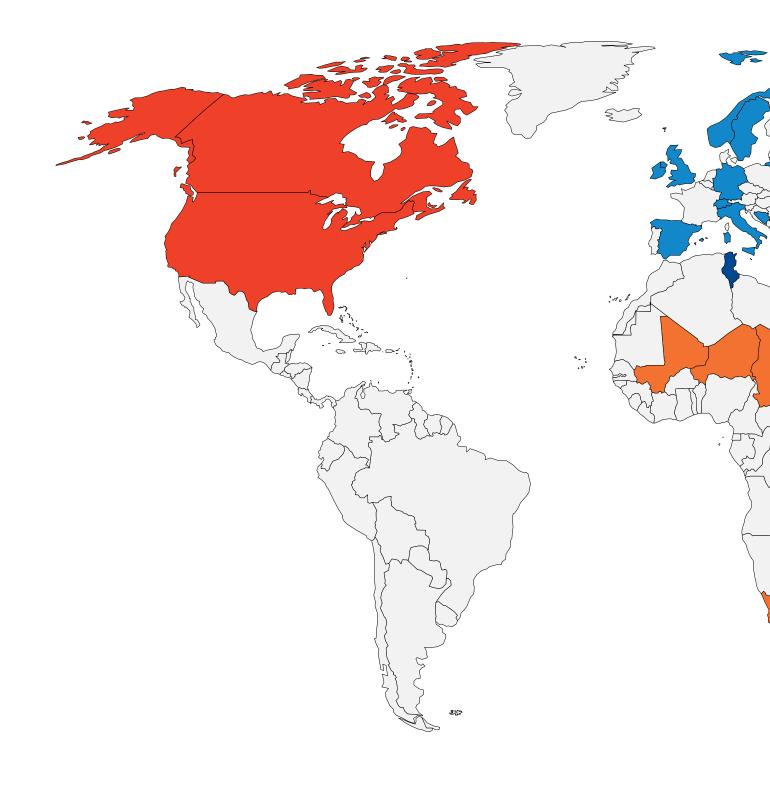


Helped **985** orphans in **22** countries with financial support for necessities like food, healthcare and education.

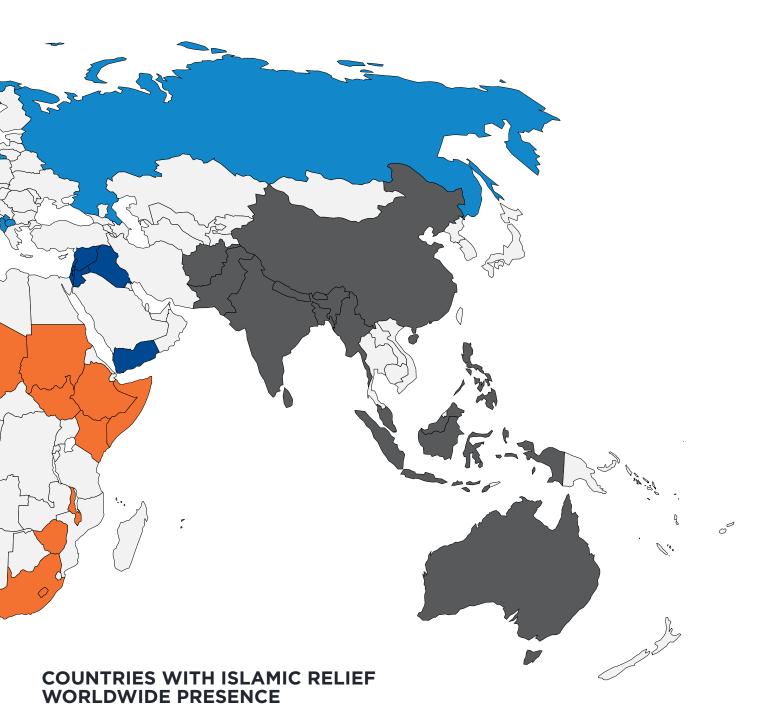


Reached over **9,000** community members in Australia through advocacy and social development programs.

This Annual Report records Islamic Relief Australia's activities and performance only, unless stated otherwise. Islamic Relief Australia along with 13 other members operates as part of Islamic Relief Worldwide – an international charity organisation that coordinates and delivers relief, development and advocacy projects around the world, which its members contribute to.



### WORLDWIDE PRESENCE



ASIA & THE PACIFIC	EUROPE	AFRICA	MIDDLE EAST & NORTH AFRICA	AMERICAS
Australia Afghanistan Bangladesh China India Indonesia Malaysia Myanmar Nepal Pakistan Philippines Sri Lanka	Albania Bosnia-Herzegovina Germany Ireland Italy Kosovo Macedonia Norway Russian Federation Spain Sweden Switzerland United Kingdom	Chad Ethiopia Kenya Lesotho Malawi Mali Mauritius Niger Somalia South Africa South Sudan Sudan Zimbabwe	Iraq Jordan Lebanon Palestine Syria Tunisia Yemen	Canada USA

# PROJECTS SUPPORTED BY ISLAMIC RELIEF AUSTRALIA ACCORDING TO REGION

In 2018, Islamic Relief Australia supported a total of 31 projects both overseas and in Australia. Internationally, we supported activities in 34 countries to combat poverty and injustice and provide vital humanitarian assistance to communities in need.

### **LEGEND:**

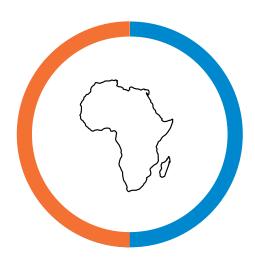




### **ASIA AND THE PACIFIC**

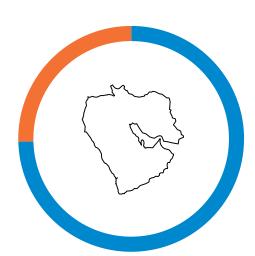
COUNTRY	PROJECT	CATEGORY
Afghanistan	Eid-al-Fitr Gifts 2018	Seasonal
Australia	Advocate Domestic Violence Awareness Campaign	Advocacy
Australia	Social Cohesion Projects (3)	Development
Australia	Feeding the Hungry Program	Welfare
Australia	Capacity Building Program for Community Leaders	Development
Australia	Support for Women's Shelter	Development
Australia	Youth Development Program	Development
India	Emergency Shelter for Flood-affected Communities in Bihar	Emergency
Indonesia	Sulawesi Earthquake and Tsunami Response	Emergency
Indonesia	Banten Tsunami Emergency Response	Emergency
Indonesia	Lombok Earthquake Response	Emergency
Indonesia	Zakat for Prosperity	Development
Indonesia	Supporting Safe School Initiative in Pidie Jaya (SUSSI)	Development
Indonesia	CODRAL – Convergence of Disaster Risk Reduction & Livelihood Resilience for Communities	Development
Malaysia	Higher Education Scholarships for Palestinian Students	Development
Myanmar	Income Generation for Rohingya Communities	Development

10 WHERE WE WORK



### **AFRICA**

COUNTRY	PROJECT	CATEGORY
Kenya	Emergency Food Relief in Drought-affected Households in Wajir, Kenya	Emergency
Kenya	Socio-economic Empowerment of Women in Wajir County, Kenya	Development
Niger	Improving the Living Conditions of Orphans and their Communities Kongou Village, Niger	Development
Somalia	Water, Sanitation and Hygiene (WASH) Intervention and Recovery for Somalia flood-affected Families (WIRES)	Emergency



### **MIDDLE EAST**

COUNTRY	PROJECT	CATEGORY
Jordan	Safe Space in Ramtha (Phase II)	Development
Lebanon	Community-based Rehabilitation Centre and Early Intervention Centre (Phase 3)	Development
Syria	Emergency Response to Idlib	Emergency
Syria	Emergency Food Assistance to Besieged Communities in Eastern Ghouta	Emergency
Syria	Emergency Medical Supplies I	Emergency
Syria	Emergency Medical Supplies II	Emergency
Syria	Emergency Response to Newly-displaced Families from Western and Southern Idlib (Idlib II)	Emergency
Yemen	Emergency Shelter and Clothing	Emergency



### **GLOBAL**

COUNTRY	PROJECT	CATEGORY
Multiple countries	Ramadan Food Program	Seasonal
Multiple countries	Qurbani Food Program	Seasonal
Multiple countries	Orphan Sponsorship Program	Welfare



### MESSAGE FROM THE CHAIRPERSON

### Assalamu'alaykum Wa Rahmatullahi Wabarakatu, In the Name of Allah, the Most Compassionate and the Most Merciful.

My first year as Chairperson started with great sadness as we tragically lost our former Chair Dr Hossam Ibrahim in early 2019. Dr Ibrahim was a dedicated humanitarian who selflessly gave up much of his personal time to help establish Islamic Relief Australia as one of the leading Islamic charities in Australia. Not only was Dr Ibrahim an integral member of the Islamic Relief Australia family but he was also adored by the community at large. The untimely passing of Dr Ibrahim has left a lasting void in the Islamic Relief family and in the community. In my new role, I will do my best to make sure that we deliver on his visions and dreams for Islamic Relief Australia. Our thoughts and prayers are with Dr Ibrahim's family and all those who had the pleasure of knowing him. Inna Lillahi wa inna ilaihi raji'un – We surely belong to Allah and to Him we shall return.

As I start my term as Chair, I would like to acknowledge all the hard work that has gone into ensuring continued growth for the organisation over the past year. In 2018 we've reached 420,000 vulnerable people living in the most desperate conditions. It is also pleasing to see a renewed focus on sustainable development with Islamic Relief Australia contributing to a number of initiatives to help empower over 4,600 vulnerable people with the opportunities and resources they need to break the cycle of poverty.

We would like to acknowledge our dedicated supporters, volunteers and staff who help us carry on the work we do in alleviating the suffering of people everywhere – regardless of race, political affiliation, gender or belief. Without your support and commitment our work would not be possible. We would also like to sincerely thank the Australian public for their generosity, and to our multilateral and governmental partners for their ongoing support.

"To help empower over 4,600 vulnerable people with the opportunities and resources they need to break the cycle of poverty."

Together, we continue to strive towards making a positive change to lives everywhere.

On behalf of the Board of Trustees, thank you.

#### Heshmat Khalifa



### MESSAGE FROM THE COUNTRY DIRECTOR

Last year was an incredibly busy and successful year for Islamic Relief Australia. With the support of our donors we have continued our humanitarian relief efforts in Syria, Yemen and Indonesia – alleviating the pain and suffering of people affected by some of the most devastating disasters and crises of our time.

With Syria tragically entering its eighth year in conflict, Islamic Relief Australia has continued to prioritise the needs of vulnerable Syrian people, both inside and outside Syria. In 2018, we supported five major humanitarian initiatives in Syria, which focused on delivering aid, supporting frontline health services (clinics and staff) and providing much needed medical supplies and equipment for those who need medical treatment. I am proud of the work Islamic Relief is doing on the ground to ease the struggles of people living in some of the world's most fragile environments.

In 2018, we have also continued our fight against poverty and successfully contributed to a number of sustainable development projects worldwide – providing needy communities in developing countries opportunities to grow and prosper. Our development work included supporting vulnerable communities

in Indonesia – in West Lombok and Nusa Tenggara Barat – through the introduction of simple adaptive farming mechanisms.

We also continued to increase our sustainable development work and successfully invested in a number of new projects worldwide, including a major disaster-risk reduction program in Indonesia, income-generation support for Rohingya communities in Myanmar, as well as multiple local projects. In 2018, in collaboration with the SkyJuice Foundation, we were able to provide safe water installations and educate locals on better water, sanitation and hygiene (WaSH) practices in Lombok and Palu (Sulawesi), Indonesia – places which have been hardest hit by disasters in our region.

In Australia, we reached over 9,000 community members through our domestic violence awareness campaign, youth development programs, migrant and refugee support, and family and women's support interventions. A key focus of our local program is working with the culturally and linguistically diverse (CALD) communities to promote social cohesion and support their integration with mainstream Australian society. We also strengthened our internal capacity to support local organisations by building a dedicated local program team that can help community organisations grow and address any emerging needs.

I'd like to thank our volunteers, partners, supporters and staff for working tirelessly to help create positive and lasting change for vulnerable communities everywhere.

May Allah reward you.

Salwan Ameen

WE HAVE ALSO
CONTINUED OUR
FIGHT AGAINST
POVERTY AND
SUCCESSFULLY
CONTRIBUTED
TO A NUMBER
OF SUSTAINABLE
DEVELOPMENT
PROJECTS
WORLDWIDE.



# We seek to improve the lives of some of the world's poorest and most vulnerable people through relief, development and advocacy work.

We are a network of community enablers – made up of committed volunteers, donors, community members, partners and staff – working to empower communities in need and to create positive change in the world.

Internationally, our work includes vital emergency relief and humanitarian assistance, as well as development projects that equip vulnerable communities with the skills and resources they need to break the cycle of poverty. In Australia, we work with our local partners to promote social cohesion and to deliver projects that address the needs of the local communities we serve

Established in 2010, we are a member of Islamic Relief Worldwide (IRW); a leading international charity made up of 14 national members – Australia, Canada, Germany, Italy, Malaysia, Mauritius, Middle East, Norway, South Africa, Sweden, Switzerland, Norway, the UK and US – united by a shared vision, mission and identity

Founded on the timeless Islamic values of sincerity (ikhlas), social justice (adl), excellence (ihsan), custodianship (amana) and compassion (rahma), we are a diverse and inclusive organisation dedicated to supporting vulnerable people everywhere – irrespective of their background.

### **OUR VISION**

Inspired by our Islamic faith and guided by our values, we envisage a world where communities are empowered, social obligations are fulfilled and people respond as one to the suffering of others. We believe that those in need have rights over people with wealth and power – regardless of race, political affiliation, gender or belief.

### **OUR MISSION**

Exemplifying our Islamic values, we will mobilise resources, build partnerships and develop local capacity as we work to

- Enable communities to mitigate the effect of disasters, prepare for their occurrence and respond by providing relief, protection and recovery:
- Promote integrated development and environmental custodianship with a focus on sustainable livelihoods; and
- Support the marginalised and vulnerable to voice their needs and address root causes of poverty.

### **OUR VALUES**

### We remain guided by the timeless values and teachings of the Qur'an and the prophetic example (Sunnah), most specifically:

#### Excellence (Ihsan)

Our actions in tackling poverty are marked by excellence in our operations and the conduct through which we help the deserving people we serve.

### Sincerity (Ikhlas)

In responding to poverty and suffering, our efforts are driven by sincerity to God and the need to fulfil our obligations to humanity.

#### Social Justice (Adl)

Our work is founded on enabling people and institutions to fulfil the rights of the poor and vulnerable. We work to empower the dispossessed towards realising their Godgiven human potential and develop their capabilities and resources.

#### Compassion (Rahma)

We believe the protection and well-being of every life is of paramount importance and we shall join with other humanitarian actors to act as one in responding to suffering brought on by disasters, poverty and injustice.

### **Custodianship (Amana)**

We uphold our duty of custodianship over Earth and its resources, and the trust people place in us as a humanitarian and development practitioner to be transparent and accountable.





### We help poor and vulnerable people and communities to access food, shelter and basic services, including water and sanitation, and healthcare.

When the initial period of crises has passed, we work with communities to recover their lives and livelihoods and strengthen their resilience to future disasters.

We also provide lasting routes out of poverty through our welfare and sustainable development projects – our integrated approach to relief, recovery and development is transforming communities worldwide.

We tackle the root causes of poverty and make sure that the world's most vulnerable people have a strong voice and real influence in both our programs and advocacy work.



### ADDRESSING THE CAUSES OF POVERTY AND VULNERABILITY

Cau	ses	of p	overty
and	vulr	<b>nera</b>	bility

### Addressed through

#### **Immediate causes**

Causes that relate to life and survival – disease, famine, disasters, conflict, etc.

#### **Emergency relief programs**

(meeting basic needs)



#### Intermediate causes

Causes that relate to people's well-being and opportunities for development – skills, access to basic services and resources – health, education, water, land, food etc.

### Sustainable development and welfare programs

(meeting needs and promoting rights)



#### **Underlying causes**

Causes that relate to social systems, political and economic structures and environmental issues – marginalisation, exclusion, poor governance, inequitable resource distribution.

### Advocacy and social justice programs

(promoting and achieving rights)



### OUR TYPES OF PROJECTS

### EMERGENCY RESPONSE

Islamic Relief Australia prioritises unmet needs in Australia and across, Asia, the Pacific and the Middle East and will also respond in Africa, Central Asia, Eastern Europe and Central and Southern America in acute crises and when the capacity of other Islamic Relief partners to provide adequate support is exceeded.

Our activities help meet critical survival needs in the immediate aftermath of an emergency, but also lay the groundwork for longer-term recovery programs that aim to rebuild lives, communities, and services.





### WELFARE AND SEASONAL

Our focus is on individuals and communities most in need, wherever they are globally. In partnership with Islamic Relief Worldwide and others, we deliver relief and early recovery support activities that focus on critical survival needs – food, water and sanitation, medical treatment, and security – for people affected by protracted crises, displacement and disability.





### FOOD SECURITY AND NUTRITION

Including the supply of life-saving food packs to those directly affected by disasters, crises and conflicts. We also support communities to recover, strengthen and diversify their food producing livelihoods, to become more food secure and access better nutrition.

### SHELTER AND SETTLEMENTS

Including the supply of life-saving shelter, warmth and relief items to those directly affected by disasters, crises and conflicts. We also support communities to recover and rebuild their homes, to resettle and to access essential services to ensure a basic quality of life.

### WATER, SANITATION AND HYGIENE (WASH)

Including the supply of life-saving water and essential sanitation and hygiene facilities and items. We also support communities to recover communal WASH

assets, to build wells and manage water resources, and to improve sanitation and hygiene facilities and practices at schools and at household levels.

#### LIVELIHOODS

Including the provision of training, equipment, resources and market access necessary for generating income and securing a means of living. We support communities to substitute and restore their livelihoods during and after a disaster or crises, and then strengthen and diversify their livelihoods as part of sustainable development.

Islamic Relief Australia will also support assistance in other sectors and areas as identified by target beneficiaries as their priority needs, this may include, but not be limited to, education and health programs.

### OUR 2018-2022 STRATEGY

### Improving the lives of 1 million vulnerable people each year

- Rapidly responding to humanitarian crises through high impact projects and interventions to save lives and alleviate suffering
- Developing sustainable programs with a clear regional focus to create lasting positive social and economic change
- Demonstrating a high level of accountability to beneficiaries through delivery of high quality and innovative programs
- Strengthening our compliance with good practice standards.





### No. 1 Islamic charity in Australia with a turnover of \$25 million each year

- Using diversified and innovative approaches to resource mobilisation and prioritise high returning, efficient and sustainable income channels
- Building trust through strong brand recognition supported through effective and innovative marketing and communications
- Building strong relationships and connections with communities and other stakeholders, including through volunteer engagement
- Developing a large pool of monthly donors.

## High performing and highly skilled, technically competent team living Islamic Relief Australia values

- Attracting, recruiting, rewarding, retaining and developing skilled and committed people
- Implementing simple, effective and integrated systems, processes and procedures
- Creating a culture of compliance meet or exceed industry standards
- Creating a professional organisation that reflects organisational values.





# ALLEVIATING SUFFERING IN EMERGENCIES AND CRISES INTERNATIONALLY

When disaster hits, Islamic Relief Australia responds. We help vulnerable communities navigate the effects of conflict and disaster by providing immediate relief, protection and support for early recovery.

In 2018 Islamic Relief Australia responded to 11 emergencies across six countries: India, Indonesia, Kenya, Somalia, Syria and Yemen – reaching 298,000 as part of emergency response program. In 2018, most of Islamic Relief Australia's humanitarian work focused on Syria and Indonesia.

IN 2018,
MOST OF ISLAMIC
RELIEF AUSTRALIA'S
HUMANITARIAN
WORK FOCUSED
ON SYRIA AND
INDONESIA

### **Country & Sector/s of intervention**



### India

Emergency shelter



### **Syria**

Health and food security



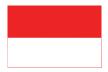
### Kenya

Food security



### Somalia

Water, sanitation and hygiene WASH



#### Indonesia

WASH, food security, health, non-food items (NFI)



### Yemen

Emergency shelter and clothing



### SYRIA AT A GLANCE



### 11.7 MILLION

People remain in need of humanitarian assistance



### **6.2 MILLION**

Internally displaced persons in Syria



### 6.5 MILLION

Face food insecurity



### **5.7 MILLION**

Registered Syrian refugees worldwide



274,700

Vulnerable Syrians assisted in 2018

"Our life was so beautiful before the war, before the airplane came and bombed our house," recalls Fatema. She now lives with her family in a partially demolished house in Shamiku, western Aleppo. "My children need food and drink, and I cannot meet their basic needs because of the war. We sit on these torn mats and make fires with wood from the trees and plastic waste. My children are permanently coughing because of the smell of burning plastic. I wish to live in safety and peace with my children. I hope security and stability will prevail."

Fatema, Syria

In 2018, the Syrian conflict tragically entered its eighth year. The ongoing conflict has left a staggering 11.7 million Syrian people in need of humanitarian assistance and over six million displaced from their homes and communities. There are also over five million Syrian refugees who have fled to neighbouring countries such as Turkey, Jordan and Lebanon, remaining in a state of vulnerability and uncertainty.

As one of the few humanitarian organisations with access to the most vulnerable communities inside Syria and in neighbouring countries, the Islamic Relief network continues to prioritise the Syrian conflict and Syrian refugees for support. In 2018 Islamic Relief Australia coordinated five major humanitarian initiatives in Syria including the delivery of emergency food aid, the provision of support for frontline health services (clinics and staff) and the distribution of life-saving medical supplies and equipment to be used in health clinics and hospitals. In the past year, these projects have helped hundreds of thousands of Syrian people meet their basic needs. Building on our emergency and humanitarian support, Islamic Relief Australia also supported longer term development projects, focusing on the rehabilitation and recovery of Syrian refugees in Jordan and Lebanon.



### ZAID 10, SOUTHERN IDLIB, SYRIA

Zaid has a beautiful smile and he is filled with hope as he talks about his dreams. "I dream of becoming a doctor, to make artificial limbs and provide them to children who were wounded in this war," he says.

Zaid, his parents and young brothers used to live in Damascus, but at the start of the crisis they moved to a village near Idlib. A few weeks later, war planes began shelling the village.

### "We used to flee to the fields during the shelling and spend the night under olive trees," recalls Zaid.

"I was six years old when the warplane targeted our house with an explosive missile." He remembers the moment the rocket landed and exploded just meters away from him. A fragment of the rocket killed his mother and injured his right foot. His five-year-old brother Mohammed died instantly, and his sister escaped. Zaid was evacuated to the nearest hospital for treatment, and was then relocated to Assalam camp, near the city of Atma, northern Syria.

"I started to go to the camp school using the crutch, until one of the organisations gave me an artificial foot", says Zaid. "I started to walk, so I felt like it had become a part of my body. I am now in fourth grade."



I run and walk. I love it so much I cannot live without it. I love football a lot. I wish all the injured children of the camp have these artificial parts to help them move in order that they do not feel inferior to the rest of the children. I hope that this war will end so we can return to our village and we can live safely and peacefully.





### SHAHD 15, SYRIA-TURKEY BORDER

Shahd, a young girl of no more than 15 years of age, was forced to flee her home in Damascus with her mother to one of the camps on the Syria-Turkey border.

"My mother ran away with us in the middle of the night, moving from city to city, from village to village, looking for safety after my father died during the crisis. We spent nine months living in a state of turmoil and instability."

For four years the family has been living in a state of displacement, moving from one camp to another, in search of a place where food, health facilities and schools are easily accessible.

While the brutalities of war remain an everyday reality for Shahd, she maintains some hope for the future.

"I ask God to end this war and to return to our country, our people and all our friends."

### SYRIA: A BREAKDOWN

### **EMERGENCY MEDICAL SUPPLIES:**

In-kind donations of essential medical supplies and equipment benefitted over **43,000** people receiving treatment across health clinics in Idlib, Aleppo and Hama Governorates



43,000

**\$56**%

### IDLIB HEALTH:

Over **160,000** people were treated at health clinics provisioned by Islamic Relief medical supplies across Idlib and Aleppo Governorates





### EMERGENCY FOOD SUPPORT (GHOUTA):

**12,700** people supported with emergency food rations and cooking equipment in besieged areas



### EMERGENCY FOOD SUPPORT (IDLIB):

Over **29,000** people supported with emergency food rations and cooking equipment in besieged areas



Indonesia suffered a string of disasters in the second half of 2018 that devastated communities across the archipelago; with an earthquake in Lombok (East) and two tsunamis, one in Banten (Central-West) and another in Sulawesi (North-East).

damaged or destroyed up to 80% of structures on the island and sadly results in the deaths of over 500 people and the displacement of over 400,000.

This was followed up by two separate tsunamis; one which hit Sulawaesi and reached as high as 7 meters in Donggala, and another caused by an underwater landslide in the Sunda Strait that struck the city of Banten on the Java Coast.

Islamic Relief Australia supported responses to all three events and was able to help over 15,000 people with critical lifesaving support through the provision of immediate medical support; water for drinking, cleaning and cooking; emergency food rations; temporary shelters and bedding; and the creation of makeshift education spaces for children to continue their schooling until the government can rebuild schools.

A series of earthquakes in late-July culminated in a 6.9 Magnitude event that hit Lombok and

**INDONESIA: A BREAKDOWN** 

### 15,000 PEOPLE SUPPORTED ACROSS THREE REGIONS



Sigi District, Central Sulawesi Province



North Lombok District, West Nusa Tenggara Province



Pandagelang District, Banten Province



### ASLAM 39-YEAR-OLD FATHER, INDONESIA

The September 2018 earthquake and tsunami in central Sulawesi, Indonesia, displaced hundreds of thousands and tragically claimed over 4,000 lives. Many people simply vanished during the earthquake as the ground liquefied in certain places and created waves of molten mud that swept them away.

Aslam, a 39-year-old man, lost his home and farmland, but most tragically, his ten-year-old daughter, Siti. As the ground began to change, Aslam and the rest of his family survived by clinging on to the trunk of a banana tree, but sadly, Siti was swept away. Despite weeks of looking for her, she was never found.

"We were searching for her everywhere. We asked around. We went to different tent sites. After 10 days of searching, we decided to stop looking for her. We are afraid that she was buried alive."

"I wasn't able to save her. I wasn't able to save my child," said Aslam.

Aslam's story is heartbreaking, as no parent should have to suffer the loss of a child. But with the rest of his family having survived, Aslam needed to manage his grief and focus on them.

"Aside from grieving for our missing child. I'm worried about how to start again. How can I give my family a comfortable life when all the things we invested in are gone?

"Everything has been destroyed. All the equipment that we invested in has gone. We don't even have a penny. We are dependent on the help given to us by different people and by aid organisations."

Islamic Relief and its local partners on the ground helped support Aslam, his family, and thousands of others like them with direct support in the form of food, shelter, cooking equipment, and personal hygiene materials like soap and clothing.

Islamic Relief also built community latrines and water points, and established temporary education and play spaces for children to help bring some normalcy back to their lives. Our response is also helping families with small cash grants that help cover extra costs in the short term, and for longer-term investments in restarting their lives.

Like Aslam, our thoughts and plans now turn to the future and how we can help these communities cope with the long-term effects of this disaster, while also rebuilding their communities to be better and more resilient.

# PARTNERING WITH SKYJUICE FOUNDATION

The SkyHydrant unit can provided safe, clean water for less than \$1 per person per year.

In 2018, Islamic Relief Australia finalised a strategic partnership with the SkyJuice Foundation, a Sydney-based NGO that is internationally recognised for developing ultrafiltration water treatment technology.

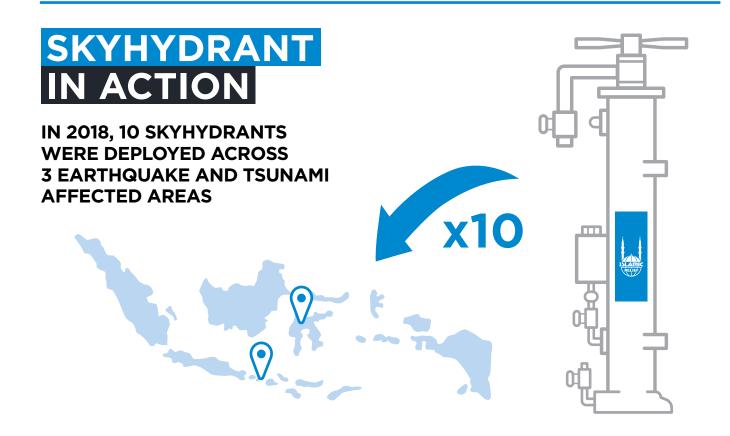
Its flagship item is the SkyHydrant – a water filter that can produce up to 10,000 litres or more of safe, clean water every day. This is enough for the essential needs of 500-1000 people. The technology is engineered specifically for harsh and remote environments, and can use rainwater, surface or ground water sources. The SkyHydrant unit can provided safe, clean water for less than \$1 per person per year. If maintained well, each filter can last up to 10 years.

The agreement between SkyJuice Foundation and Islamic Relief Australia is focused on promoting safe and sustainable drinking



water solutions for humanitarian and development projects worldwide. The benefits of the partnership include:

- · Priority access to stock and priority shipping;
- Access to SkyJuice technical support and expert volunteers for deployment to the field; and
- Training support for Islamic Relief field staff and community members on proper management and maintenance of the technology.





# FAITH-INSPIRED PROJECTS

Our strategy aligns our work to our faith-inspired vision, mission and values. We are actively developing practical solutions to address some of the issues facing vulnerable communities around the world, as guided by the Islamic faith – which recognises that people with wealth have a duty to those who are less fortunate, as outlined in the Qur'an and Sunnah.

### SUPPORTING ORPHANS THROUGH SPONSORSHIP

Caring for orphans is particularly important for the Islamic Relief family. Every day a large number of young people are orphaned as a result of conflict, disasters, drought or disease; leaving them susceptible to exploitation, abuse, violence and malnutrition. Through our Al-Yateem Child Sponsorship Program we help vulnerable children meet their basic needs by ensuring that they have access to food, clean water, health care and education as well as a safe and supportive home environment.

In 2018, with your help, Islamic Relief Australia supported 985 orphans across 22 countries.

In the coming years, we are moving towards also supporting orphan-focused sustainable development projects – working with vulnerable children and carer communities to improve household livelihoods, strengthen their resilience to disasters and crises, and break the cycle of poverty.

### MEET SAMINA PAKISTAN

### SAMINA SINGLE MOTHER OF THREE, PAKISTAN

Life has not been easy for Samina. Her mother passed away when she was only 15 and her father married her off when she was in the 10th grade. Shortly after getting married, Samina had her first child – a daughter, to her husband's dismay. After having another daughter, Samina would experience years of ongoing violence and abuse from her husband who wanted a son.

The violence only stopped when Samina's husband passed away but even then, she faced other challenges – her children were constantly sick, her own health was deteriorating, and she didn't have any source of income to care for her family.

To make ends meet Samina decided to provide some private tuition in her neighbourhood and at the same time, started studying again. After graduating she began teaching at a local school and while the wages were low, her job allowed her to cover the essential needs of her family.

Soon Samina would remarry and enter another abusive relationship – only to leave shortly afterwards with nothing to take with her.

To alleviate some of Samina's burdens, Islamic Relief (IR) stepped in and sponsored her daughters. This allowed Samina to take on the role of group leader for an Orphan Guardian Group (OGG) formed by IR, giving her the opportunity to reach out to disadvantaged women and help them find solutions to the struggles they face.

With the help of IR, Samina has gone on to educate her daughters and open a tuition centre. Established in 2017 with 10 students, the centre now has 32 students enrolled.





Facing every kind of violence and discrimination... I did not quit and stood up again and again. Islamic Relief has played a vital role in what I am today. I survived only because of IR [which] supported me in times when I was about to lose hope.



### RAMADAN

Ramadan is an important month for Muslims around the world. It is a time when they are required to abstain from food and drink; a time for spiritual reflection and growth, and also a time for giving. It is a time to show empathy and to be one with those in need - those who are suffering.

Each year, during Ramadan, we distribute food packs to people in need across the world to address food insecurity and ease some of the burden for struggling families.

Last year, with your help, Islamic Relief Australia was able to deliver 10,725 food packs to over 49, 861 people in over 34 countries.

Overall, the global Islamic Relief family was able to distribute 254,451 food packs in 35 countries, reaching a record of 1.3 million people – delivering essential food supplies to families that regularly go hungry.

### MEET FATOUMATA 35-YEAR-OLD MOTHER OF SEVEN, MALI

Fatoumata is a 35-year-old housewife in Mali. Her husband is a well-digger and she does some gardening to get by. But with seven young mouths to feed, they often don't have enough to feed the whole family.



"Food shortage has a great impact on my family, as a mother I cannot eat knowing my children have not eaten. I don't know what to do when they tell me "Mum we are hungry," she says. "This is a situation that can make a mother crazy because seeing your children starving and having no means to feed them is the worst thing that may happen to a human being."

Last year, thanks to people like YOU, Fatoumata and her family were able to enjoy a stress-free Ramadan with food packs delivered to their door just in time for the holy month.

"The Ramadan food pack means a lot to me... I am able to spare some small amount of money that will be used to cover other basic needs."

"I would like to say thank you to the donors for the wonderful job they are doing for us vulnerable people throughout the world. We pray for their success and wish them the best in this life and Paradise."

### **QURBAN**

As part of our commitment to addressing food insecurity, each year during Eid al-Adha, Islamic Relief is at the forefront of distributing Qurbani meat to some of the world's most vulnerable and disadvantaged communities.

Last year, through your generous support, Islamic Relief Australia was able to organise and distribute 3,439 Qurbani meat packs, benefitting 71,116 people in 34 countries. As a global family, Islamic Relief delivered 537,797 meat packs across 35 countries in Asia, Africa, the Middle East and Eastern Europe – benefitting 3 million people.

For many, this is the only time they are able to eat meat in the entire year. In 2018, your donation not only brought happiness to those less fortunate, but allowed many to enjoy Eid without worrying about how and what they will feed their families.

For many, this is the only time they are able to eat meat in the entire year.

LAST YEAR,
OUR FAITH
INSPIRED
FOOD
PROJECTS
DELIVERED



10,725

Food packs, benefitting over

+49,861

vulnerable people in over 34 countries during Ramadan



3,439

**Qurbani's** benefitting over

+71,116

vulnerable people in over 34 countries during Eid al-Adha



Islamic Relief helps to empower vulnerable communities. With a focus on sustainable development, our programmes give disadvantaged people better access to essential services, and the opportunity to improve their livelihoods and lift themselves up from poverty and vulnerability.

### WHAT IS MEANT BY 'SUSTAINABLE DEVELOPMENT'?

In simple terms, this is a number of activities that are designed to work together in a logical way, in order to improve the wellbeing and prosperity of communities and individuals. Typically, this would take place over a number of years, anywhere from two to five.

Islamic Relief Australia uses an 'integrated' approach to development projects – that is combining different areas of work that are complimentary and mutually reinforcing – to produce meaningful change. For example, this could be providing training on improved agriculture alongside education on climate change and environmental preservation practices.

Each community is different and an integrated, sustainable project will look different from one place to the next.

However, what is consistent, is that each project will be based on:

- research that evidences the issues, needs, and strengths in an area;
- consultations with and information from the community themselves;
- support and inputs from local authorities and government;
- global successful practices and technical expertise; and,
- the community's participation and ownership of the project and activities.

### TYPICALLY, ISLAMIC RELIEF AUSTRALIA'S APPROACH INVOLVES:



Helping people and communities access or create new, beneficial assets – including financial assets like income, or social assets like social harmony and peace;



Identifying and reducing the vulnerabilities that exist within a community – for example, reducing a vulnerability to water-borne diseases through improved WASH infrastructure, or a vulnerability to food shortages and under-nutrition through improved and modern farming techniques;



Empowering individuals to create their own change – for example, training community members with the skills to organise and interact with local governments so that communities can lobby for better services and support; and.



Delivering activities through and with markets - markets are a critical element in being able to achieve sustainable development and help raise incomes and standards of living. For example, our projects support individuals, families and communities to develop business skills, take products to local and regional markets, while also ensuing small business people are treated fair and equitably in the market.

# SUSTAINABLE DEVELOPMENT OUR PROJECTS IN FOCUS

### PROVIDING PROTECTION AND PSYCHOLOGICAL SUPPORT TO SYRIAN REFUGEES IN JORDAN

Women and children are among the most vulnerable in conflict situations and this is no different in the case of Syrian refugees. The psychological impact of conflict-related violence coupled with the ongoing stressors related to forced displacement can have a significant impact on their mental health and psychosocial wellbeing, leading to increased risk of post-traumatic stress syndrome (PTSD) and other traumarelated disorders. This often results in negative coping mechanisms that impair a person's ability to cope with social and/or family life.

In 2018, Islamic Relief Australia collaborated with local partners in Jordan to help Syrian refugees deal with the psychological wounds of conflict by establishing a safe space in Al Ramtha, northern Jordan. The safe space provides women and children – from both host and refugee communities – critical psychosocial support to help them on their journey to recovery.

Since being established, the safe space in Al Ramtha has supported 221 women through psychosocial support activities. These activities aim to build resilience and raise awareness about critical issues, such as: the importance of self-awareness, recognising and managing emotions, building healthy relationships and, recognising and responding to gender-based violence (GBV). Additionally, the safe space has facilitated vocational training sessions (knitting, crochet etc.) to help women better cope with stress and boost their self-esteem.

The safe space in Al Ramtha has also run similar psychosocial sessions for children, focusing on fostering social cohesion and raising awareness about child rights and protection. Overall, 220 children enjoyed a series of



interactive activities with their peers including martial arts, arts and crafts, and storytelling. Through these sessions, they are able to build their confidence, self-esteem and resilience so they can start their day feeling empowered.

We are <u>dedicated</u> to providing continued, ongoing care to meet the long-term needs of those affected by the Syrian conflict.



#### RIHAB 36-YEAR-OLD MOTHER AND SYRIAN REFUGEE, JORDAN

Rihab is a 36-year-old woman from Deraa. Seven years ago, Rihab fled to Jordan with her young family after life became too dangerous in their home country.

"Our life in Deraa was nice, simple and safe. We spent our days with our beloved relatives and now we live only for these memories. We were living in rented houses for 13 years before we moved to our own property. Three days later my house vanished in a moment. The house had been razed in airstrikes.

"Death was everywhere. I have witnessed the death of my brother and his son in front of my eyes, which was so painful. I can't find words to describe what exactly happened. But that affected me badly. I couldn't breastfeed my baby and she was only four months. She was close to death due to malnutrition," she recalls.

Four years ago, Rihab was diagnosed with depression and obsessive compulsive disorder after experiencing years of ongoing violence and trauma. "I am always afraid and I am always reacting to everything with fear. I fear for my children, for their future, for my husband – for everything."

Now Rihab and her children are receiving treatment specific to their psychosocial needs at the newly established safe space in Al Ramtha. She says the safe space has helped her and her family turn their life around.

"The psychosocial support sessions were helpful – the idea of talking about your fears, expressing your feelings, and listening to others' stories is useful. I met new friends – most of them at the Zumba class they offer in the closed area gym. My daughters met new friends as well. I feel they became more aware about how to act respectfully towards others, how to accept your friends, how to express their opinions. I have seen a big difference in my daughters' personalities especially in Rima's. She became a more social person!"



I fear for my children, for their future, for my husband - for everything.



### CODRAL

#### CONVERGENCE OF DISASTER RISK REDUCTION AND LIVELIHOOD RESILIENCE FOR COMMUNITIES (CODRAL)

Indonesia boasts an abundance of natural beauty from lush greenery, stunning beaches to picturesque mountains and vibrant wildlife, but it is also known for being prone to disasters due to its geographic location – exposing it to earthquakes and earthquake-triggered tsunamis and extreme weather events such as cyclones, torrential rain and flash flooding. Often these events lead to a tragic loss of life and a huge financial, material and emotional cost on impacted communities. Typically, these communities are already living in poverty and consequently, ill-equipped to deal with the effects of disaster.

In late 2018, Islamic Relief Australia commenced a new project to strengthen the resilience of vulnerable communities living in Bima City, Indonesia. The project, *Convergence of Disaster Risk Reduction and Livelihood Resilience for Communities (CODRAL)*, aims to work with approximately 2,500 individuals and will focus on achieving two main goals over the next three years:

firstly, to improve the ability of highly-vulnerable – predominantly farming – communities to prepare for and manage local disaster events, and secondly, to save lives and livelihoods. It will encourage community members to modernise and strengthen their existing farming techniques, and also diversify their livelihoods through small business opportunities, which will be supported by training and mentoring initiatives as well as start-up capital.

We aim to build connections between the commercial sector and local communities in order for business expertise and resources to feed into the project. For example, this might be in the form of financial support for environmental restoration activities or technical support to help establish small business opportunities.

One of the distinctive aspects of Islamic Relief Australia's disaster risk management in Indonesia is the focus on communities and building their resilience so they are better able to cope with future disasters.



### **KONGOU VILLAGE**

# IMPROVING THE LIVING CONDITIONS OF ORPHANS AND THEIR COMMUNITIES IN KONGOU VILLAGE, NIGER

More than 80 per cent of Niger's 17.8 million people rely on rain-fed agriculture for their food and income. Most grow crops and raise livestock on small family farms; however, the effects of climate change – drought, flooding and soil degradation – have put increasing strain on farming communities, resulting in loss of livelihoods and chronic food insecurity. Those hardest hit by the current food crises include families caring for orphan relatives with no regular source of income.

In 2018, Islamic Relief Australia collaborated with its partner in Niger to commence a yearlong integrated-development project targeting widows, orphan mothers and orphan guardians. The project is aimed at delivering a range of activities that benefit over 120 household heads and produce positive outcomes for the community at large. Project activities include support for increased income generation; agriculture and business training; disaster management focused on reducing food shortages;



improved community security focusing on reducing rates of gender-based violence and child abuse; and support for local primary schools and teachers.

This project can be seen as an evolution of Islamic Relief Australia's Al-Yateem Sponsorship Program, where we not only provide financial assistance to individual families and orphans through our standard sponsorship work, but we take a more holistic project approach to help address the needs of an entire community.

### COMMUNITY BASED REHABILITATION CENTRE AND EARLY INTERVENTION UNIT IN SOUTH LEBANON (PHASE 3)

Like all children, those with disabilities have many abilities. But sadly, unlike other children, those with disabilities face unique challenges – they are often excluded from society, leaving them among the most invisible and vulnerable in the world. In Lebanon, the situation for people with disabilities, including children, is particularly concerning – they experience widespread discrimination, marginalisation, isolation, and violence, both in the home and outside. To make matters worse, basic health, education and social services for people with disabilities are scarce, not accessible, and of poor quality.



The Community Based Rehabilitation Centre and Early Intervention Unit in South Lebanon, Ain el Helwe, is an ongoing project supported by Islamic Relief Australia and was established in 2015 with the overall aim of improving the lives of PWDs in the region. Based on the social model of disability, the centre aims to reduce some of the difficulties PWDs face by delivering rehabilitative services, education programmes and disability awareness initiatives for people living with disabilities, their families and the wider community.

The centre provides physiotherapy, speech therapy and occupational therapy services in addition to sessions in special education and psychotherapy – helping people with disabilities to rehabilitate and reach their full potential. In 2018, your support meant that the centre could keep operating and providing vital services for those who need it most.

# BUILDING FOR THE FUTURE

### A SAFE EDUCATIONAL SPACE IN ACEH PROVINCE, INDONESIA

In 2016, a 6.4 magnitude earthquake saw the destruction of many schools in Indonesia's Aceh province, leaving many children out of school indefinitely.

As part of efforts to rebuild the community after the disaster, in mid-2018 Islamic Relief Australia commenced a project to build an earthquake resistant multipurpose community and education centre in Aceh's hardest hit district, Pidie Jaya.



As well as hosting a range of community and learning activities, the space will be used to educate the community about disaster preparedness and risk reduction. It will be fully equipped with much-needed water and sanitation facilities, and will serve as transitional shelter in times of disaster. The project will directly benefit 260 boys and girls, and indirectly another 1,000 people living near the centre.



# BUILDING STRONG COMMUNITIES LOCALLY

Islamic Relief Australia is committed to improving people's lives locally by working with our community partners to address social issues and strengthen the communities we serve.

We aim to build social cohesion in the communities we work with and create positive participation opportunities for vulnerable community members through our local events, programs and projects.



# **COMMUNITY**ACTION

#### ADDRESSING DOMESTIC VIOLENCE THROUGH COMMUNITY-BASED ACTION AND ENGAGEMENT (ADVOCATE)

In 2018, Islamic Relief Australia worked in collaboration with Cumberland Council to run a successful domestic violence awareness campaign called Addressing Domestic Violence through Community-based Action and Engagement (ADVoCAtE).

The project was aimed at addressing domestic and family violence (DFV) among CALD families in the Cumberland local government area. The project encompassed community consultation to identify current understandings of domestic and family violence, White Ribbon campaigns, an antiDFV video, multilingual leaflet distribution, poster and public bus advertisements, sermons at mosques and gender specific capacity-building workshops.

The project was highly effective in reaching a diverse range of audiences through various activities, including:

- 855 people who attended community gatherings;
- 70 people who attended a talk by a prominent psychologist;
- 420 people who attended one-day capacity-building workshops; and
- 1700 men who were reached through talks at mosques.



# ENGAGING AND SUPPORTING COMMUNITY-BASED ORGANISATIONS

In line with our ongoing commitment to building healthy communities locally, Islamic Relief Australia has continued to support community groups to deliver quality projects that benefit members of the CALD community and that promote social cohesion across Australian society. In 2018, Islamic Relief Australia teamed up with Newcastle Muslim Association and the Toowoomba Islamic Charitable Trust to build capacity in areas such as project management, fundraising and marketing, and accountability so both organisations can sustain their own activities and become independent entities in the future.

For example, in 2018, Islamic Relief Australia assisted the Newcastle Muslim Association (NMA) in running family and community programs focusing on strengthening family relationships, promoting social cohesion among CALD communities, and providing support for vulnerable women and children, and refugees.

### BUILDING THE CAPACITY OF COMMUNITY LEADERS

Islamic Relief Australia has commenced a unique partnership with The Australian National Imams Council (ANIC) to build capacity and provide a support role to Imams, Sheikhs and community leaders in carrying out the important work they do in fostering social cohesion, supporting families in times of adversity and ensuring the social and psychological wellbeing of their communities.

Islamic Relief Australia and ANIC have signed a Memorandum of Understanding that formalises the relationship and sets a solid platform for future collaboration over the next four years.

As key community leaders, the Imams and Sheikhs have an intimate understanding of the challenges and opportunities that exist within their communities and Islamic Relief Australia hopes to work closely with them to affect positive change.



# THE HIVE: A SOCIAL SPACE FOR THE CALD COMMUNITY IN NEWPORT, MELBOURNE

The Hive is a flagship project that Islamic Relief Australia has launched in partnership with Newport Islamic Association in the Newport area of Melbourne, Victoria. A \$4.2 million, two-year local project focusing on development and integration support for members of the local CALD community.

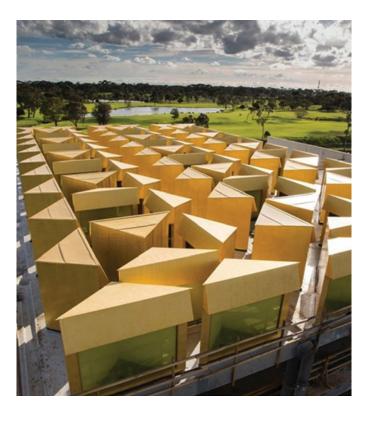
Community leaders have identified a number of emerging problems in the community including marriage breakdown, drug use, anti-social behaviour, screen addiction and isolation. The Hive is an innovative response to these emerging problems as it treats the person and the family in a holistic manner.

The project will provide facilities and partner with existing service providers to strengthen knowledge of, and access to services. The project will also seek to address the problem of integration between the CALD community and mainstream Australian society through promoting opportunities for intercultural engagement. This will be through the development of a social centre that focusses on youth education and guidance, socio-cultural and physical development and services to address

isolation for women and the elderly. The project will build upon successful ongoing activities for child/youth linguistic and cultural education through the provision of a purpose-built Community Education Centre.

In particular, the project will seek to benefit youth through services including organised sports and recreation activities, language studies, improving knowledge on access to public services, life skills training, referral to counselling and other specialised support services.

Newport Islamic Society will be supported by Islamic Relief Australia to develop their capacity for professional project planning and management, to meet standards, achieve impact and demonstrate good practices necessary for successfully applying for (and reporting on) grant funding. The project is being funded through the generous support of our donors.



The project will provide facilities and partner with existing service providers to strengthen knowledge of, and access to services.



Islamic Relief Australia began operating in 2010, raising funds for humanitarian and development projects both internationally and locally in Australia. Islamic Relief Australia delivers its international humanitarian and development projects primarily through its principal implementing partner, Islamic Relief Worldwide (IRW) and our

extensive network of field offices and local partners in developing countries.

In Australia, Islamic Relief works in partnership with local community groups, councils and service providers to promote social cohesion and to address the needs of the local communities we serve.

### ISLAMIC RELIEF WORLDWIDE (IRW)

IRW is an independent humanitarian and development organisation that strives to make the world a better and fairer place for the three billion people still living in poverty.

Founded in 1984, IRW has been serving humanity for 35 years. Today, IRW operates in over 40 countries across Africa, Asia, and the Middle East. IRW oversees the collective response to global emergencies and disasters, and coordinates the support of Islamic Relief members for other humanitarian, development and welfare projects. IRW is registered with the UK Charity

Commission and is a member of UK Disasters Emergency Committee, a grouping of the 13 largest humanitarian organisations in the UK that collectively receive UK government funding. IRW also recently became the first Muslim charity, and only the tenth organisation globally, to attain Core Humanitarian Standards (CHS) certification in recognition of its commitment to the highest of standards in delivering its aid projects. IRW has a diverse range of strategic relationships with respected international donors, the United Nations, and Non-Governmental Organisation (NGO) coordination bodies.

#### ISLAMIC RELIEF FIELD OFFICES AND INTERNATIONAL LOCAL PARTNERS

IRW delivers humanitarian and development projects primarily through its own field offices and affiliated local partners. International partners are selected and appointed through a thorough vetting process and are subject to strict requirements to ensure compliance with our child protection and safeguarding policies and anti-money laundering and counter terrorism policy.

In 2018, funds raised by Islamic Relief Australia have supported field offices and local international partners in Afghanistan, India, Indonesia, Jordan, Kenya, Malaysia, Malawi, Myanmar, Niger, Somalia, and Syria. This is in addition to our global Ramadan and Qurban campaigns which support activities across multiple countries.

#### **AUSTRALIAN LOCAL PARTNERS**

In Australia, Islamic Relief Australia seeks to build strong local partnerships guided by three principles:

- O1 Sharing a common mission with our partners, to put those we serve first;
- O2 Partnerships that are accountable, transparent, compliant and pursue excellence; and
- Partnerships that are just and equitable, seek trust and understanding.

Local community groups are supported by Islamic Relief Australia to deliver quality projects that benefit vulnerable members of the CALD community and that promote social cohesion across Australian society. Islamic Relief Australia invests in building the capacity of partners in project management skills, fundraising, and accountability, to strengther their ability to grow and sustain their own activities. In 2018, Islamic Relief Australia has proudly supported projects that benefit local communities in Melbourne, Sydney, Newcastle, Toowoomba and Brisbane.

# LOOKING TO THE FUTURE

#### IN PURSUING OUR AMBITIOUS FIVE-YEAR STRATEGY, IN 2019 ISLAMIC RELIEF AUSTRALIA WILL STRIVE TO:

# Reach more than 500,000 vulnerable people globally across our humanitarian and development activities.

This will require increased support from our donors, both in response to sudden disasters and crises where Islamic Relief can save lives, and also through our regular giving programs that underpin our ability to support longer-term sustainable development projects. Islamic-inspired giving will remain a foundation of our approach and extend our humanitarian reach to a greater number of vulnerable families, primarily through our Ramadan, Qurban and Orphan Sponsorship programs





# Respond to major disasters wherever they occur - reaching those most in need.

Islamic Relief will launch public appeals in response to major disasters and crises throughout 2019 and where appropriate, will encourage support to be channelled through our fund for general emergencies, giving us the flexibility to meet humanitarian needs wherever they are greatest.

In the Asia Pacific region, we will continue to prioritise timely emergency response action to disasters

# Expand our sustainable development work - including new projects for orphan communities.

In 2019, we will accelerate the development of new and innovative projects.

These activities will combine practical assistance in disaster preparedness with opportunities for improved community wellbeing by focusing on areas such as livelihoods, health and education, as well as innovative water solutions (using our access to world-class Australian technology).



# Strengthen partners to lead on humanitarian and development projects - including in Australia.

We will strive to empower our local partners to extend their reach and effectiveness in responding to needs within their communities. Internationally, this will involve investing more in partner development and training – particularly in important areas such as project management and accountability and child protection and safeguarding.

Locally in Australia, we will support community partners to plan and design innovative projects that strengthen social cohesion, as well as coach and mentor them to meet compliance requirements with regulators and to manage project funds with greater transparency and accountability.

In particular, we aim to provide significant coaching and mentoring support for them in order to meet compliance requirements with Australian regulators, which is a really challenging area many smaller organisations struggle with.

### Continue our own organisational growth

To achieve these aims, Islamic Relief Australia will strengthen our organisational capacity to provide project cycle management support to both Islamic Relief Worldwide and local Australian partners. We will begin to play a more direct role in delivering humanitarian and development assistance in our region and help drive innovation and positive change across the Islamic Relief family.

We aim to grow our staff and volunteer size in order to deliver on these plans, but at the same time become more efficient and effective as an organisation through modernising and automating many of our finance, human resources and data management systems. This will help us keep costs down and remain a lean and flexible organisation.

Our public communications and advocacy work are also priorities for further development in 2019. We aim to strengthen our transparency and accountability through improved digital and social media and an increased flow of information, while also encouraging knowledge sharing and learning between our diverse stakeholder network.



Without your hard work, we would not be able to do the work we do and improve lives globally.

#### **OUR SUPPORTERS**

10,000+

Individuals, families, corporations and institutional donors who gave generously to our organisation in 2018, please accept our heartfelt THANK YOU.

Because of YOU we have improved the lives of more than 420,000 vulnerable people in 2018. We pray your support continues in 2019 and beyond, as we work to alleviate suffering, empower communities and address all kinds of injustice globally.

#### **OUR MONTHLY DONORS**

1,300+

A special THANK YOU to the 1,300 plus monthly donors who gave generously on a regular basis to our projects.

Your ongoing support allows us to continue developing lasting solutions that tackle the root causes of poverty and provide long-term solutions to the world's most vulnerable people.

In 2018, we grew our total monthly donors by more than 300 and we are looking forward to having many more supporters joining our monthly giving program.

#### **OUR SUPPORTERS**

Islamic Relief also relies on support from our corporate, government and community partners to effect long-term, sustainable change for vulnerable people globally.

We are proud to partner with some incredible organisations and we thank them for their commitment to Islamic Relief Australia's work, including:

- Cumberland Council
- Sakina. INC
- Newcastle Muslim Association
- Australian Islamic Centre
- Footys4All
- Islamic Society of Toowoomba Inc (IST)

### OUR STAFF AND VOLUNTEERS

THANK YOU for everything that you do; for the countless hours YOU dedicate to make a meaningful difference to the lives of thousands of vulnerable people around the world.

Without your hard work, we would not be able to do the work we do and improve lives globally.



# OUR BOARD OF TRUSTEES (BOT)



#### **Heshmat Khalifa: Chairperson**

Heshmat Khalifa holds a Bachelors of Arts degree in Geology and is an established fundraising professional with an extensive track record in the humanitarian arena. He comes with more than 30 years of experience in local and international networking, PR, fundraising and advocacy. He is a member of the Board of Trustees of Islamic Relief South Africa, Islamic Relief Germany, and Islamic Relief Worldwide. Furthermore, he is the Founder of Omar Bin Khatab Hospital in Egypt and Bayt Ul Magdis Foundation in UK.



#### **Dr Nora Amath: Secretary**

Dr Nora Amath is a sociologist and a community developer whose research focuses on religion, multiculturalism and inter-community relations. She is the author of *The Phenomenology of Community Activism: Muslim Civil Society Organisations in Australia*; her writings have also appeared in several edited volumes and journals. Highly active in the Australian Muslim community, Nora is also a consultant and cross-cultural trainer for various Australian government agencies and organisations on issues related to Islam and Muslims. She is the founder and/or chair of a number of different organisations focused on supporting people from culturally and linguistically diverse backgrounds, including establishing a domestic violence shelter. In 2006, Nora received the prestigious award of Australian Muslim Woman of the Year; and in 2013, she received an Australia Day Community Award. In 2017 she was a finalist in the Australian of the Year Awards.



#### Dr Rawaa El Ayoubi Gebara: Treasurer

Rawaa El Ayoubi Gebara holds a PhD in philosophy from the United Theology College at Charles Sturt University, Masters in Arts from the University of Sydney and Masters in Administration from the University of Holy Spirit, Jounieh, Beirut. She also holds a Diploma of Health Practice Management from the University of New England. She is a highly active and respected member of the Sydney Muslim community, especially through her volunteering and tutoring work. She is a member of the Interreligious Research Stream of Public and Contextual Theology Strategic Research Centre in Canberra (PACT), and is a member of the City of Canterbury Bankstown's Advisory Committees of Family and Children Reference Groups.



#### **Ibrahim El Zayat: Member**

Ibrahim El Zayat is an academic from the German universities of Dartadt, Marburg and Cologne. He holds a Masters in Economics. His work focuses on the study of Law, Islamic Economics and places special emphasis on the economic challenges of developing countries. He holds various positions in several of Europe's Muslim organisations. In addition, he regularly lectures on issues concerning integration and Muslim identity in European countries, as well as Islamic Finance and Economics.



#### FINANCIAL PERFORMANCE

Islamic Relief Australia is committed to achieving our 2018-2022 Corporate Strategy which commits us to ambitious but managed growth in income; impact and administrative efficiency and accountability.

This commitment can be seen by the year on year growth in our income and program expenditure.

TOTAL INCOME		
YEAR	TOTAL	
2014	\$4,810,032	
2015	\$4,718,369	
2016	\$7,600,724	
2017	\$7,268,477	
2018	\$9,630,867	

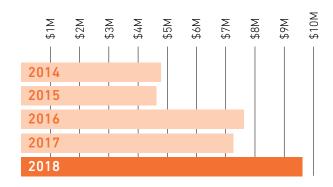
### LOOKING AT THIS IN A DIFFERENT WAY

#### Of every \$1 we spend:

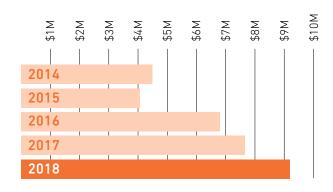
85c towards Islamic Relief Australia programs

**8.5c** on administering the funds and making sure we are accountable

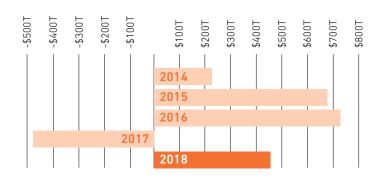
**6.5c** on investing in raising funds to invest in our work and the responsible management of Islamic Relief Australia



TOTAL EXPENDITURE		
YEAR	TOTAL	
2014	\$4,581,414	
2015	\$4,036,103	
2016	\$6,875,655	
2017	\$7,749,661	
2018	\$9,169,154	



TOTAL SURPLUS/DEFICIT		
YEAR	TOTAL	
2014	\$228,618	
2015	\$682,265	
2016	\$725,069	
2017	\$(481,184)	
2018	\$461,713	



# Our community support income increased by 22% from \$3,993,440 in 2017 to \$5,115,839 in 2018.

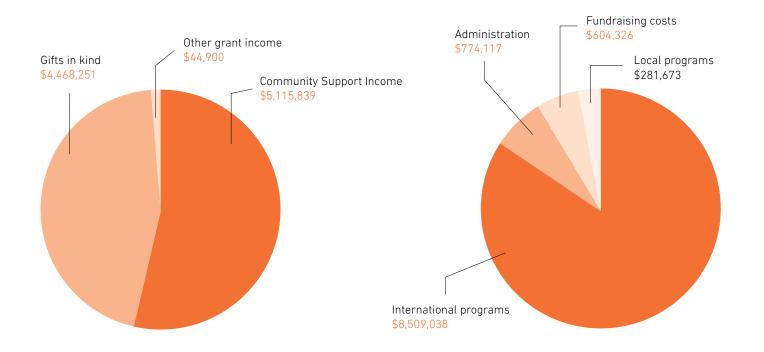
#### **FINANCIAL ANALYSIS**

In 2018 our community support (cash) income increased by 22% from \$3,993,440 in 2017 to \$5,115,839 in 2018.

In 2018 we received non-monetary donations to the value of \$4,468,251 from Globus Relief which consisted of much needed medical supplies distributed to x medical clinics and hospitals in northern Syria.

WHERE THE MONEY COMES FROM		
SOURCE	TOTAL	
Community Support Income	\$5,115,839	
Gifts in kind	\$4,468,251	
Other grant income \$44,900		
*this excludes income from interest earnt		

WHERE THE MONEY GOES TO		
SPENT ON	TOTAL	
International programs	\$8,509,038	
Local programs	\$281,673	
Fundraising costs	\$604,326	
Administration	\$774,117	



#### **ACCOUNTABILITY**

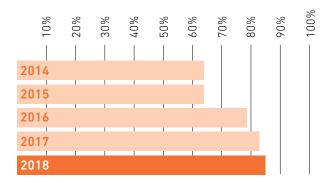
Over time the ratios expressed here have increased (or decreased) to reflect the growth of the organisation and the continuing improvement of systems. We have over the past five years achieved a significant impact.

The **program expenditure ratio** is the total amount spent on programs and is expressed as a percentage of total expenditure and has improved year on year.

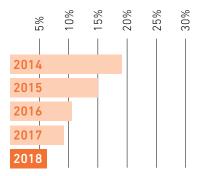
The **fundraising expenditure ratio** is the total amount spent of fundraising expressed as a percentage of total expenditure – this has been decreasing over time, resulting in more funds available for programs.

The administration ratio is the total amount spent on administration and accountability as a percentage of total expenditure.

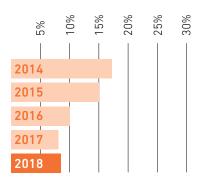
PROGRAM EXPENDITURE RATIO			
YEAR	PERCENTAGE		
2014	64%		
2015	64%		
2016	79%		
2017	83%		
2018	85%		



FUNDRAISING EXPENDITURE RATIO		
YEAR	PERCENTAGE	
2014	19%	
2015	15%	
2016	11%	
2017	9%	
2018	6.5%	



COST OF ADMINISTRATION RATIO			
YEAR	PERCENTAGE		
2014	17%		
2015	15%		
2016	10%		
2017	8%		
2018	8.5%		



#### **INCOME STATEMENT**

For the year ended 31 December 2018

	2018	2017
REVENUE		
Donations & gifts		
Monetary	5,115,839	3,993,440
Non-monetary	4,468,251	3,250,137
Bequest & Legacies	-	-
Grants		
Department of Foreign Affairs and Trade	-	-
Other Australian	44,900	24,900
Other Overseas	-	-
Investment income		
Commercial Activities Income	-	-
Other Income	1,877	-
Revenue for International Political or Religious Adherence Promotion Programs	-	-
TOTAL REVENUE	9,630,867	7,268,477

EXPENDITURE		
International Aid and Development Programs Expenditure		
International programs		
Funds to International Programs	7,274,474	5,988,072
Program support costs	234,564	120,764
Community education	-	-
Fundraising costs		
Public	604,326	802,700
Government, multilaterals and private	-	-
Accountability and Administration	774,117	739,379
Non-Monetary Expenditure	-	-
TOTAL INTERNATIONAL AID AND DEVELOPMENT PROGRAMS EXPENDITURE	8,887,481	7,650,915

EXPENDITURE		
International Political or Religious Adherence Promotion		
Programs Expenditure		
Domestic Programs Expenditure	281,673	98,746
Commercial Activities Expenditure	-	-
Other Expenditure	-	-
TOTAL EXPENDITURE	9,169,154	7,749,661
SURPLUS/(DEFICIT)	461,713	(481,184)
Other Comprehensive Income	-	-
TOTAL COMPREHENSIVE INCOME	461,713	(481,184)

#### **BALANCE SHEET**

<b>2018</b> 1,677,814	2017
1 677 814	
1 677 814	
1 677 814	
1,077,014	1,596,816
125,536	37,547
-	-
-	36,993
44,000	43,642
1,847,350	1,714,998
	-
-	-
	78,160
	-
	-
	26.488
	104,648
1,935,704	1,819646
203,590	549,288
-	-
-	-
-	-
47,451	64,699
-	-
251,041	613,987
	<u> </u>
	4,621
	-
	4,621
	618,608
1,662,751	1,201,038
461,713	(481,184)
1,119,185	-
81,853	1,682,223
	1,201,038
	1,847,350  61,866 26,488 88,354 1,935,704  203,590 47,451 - 251,041  - 21,913 - 21,913 - 21,913 272,954 1,662,751

54 OUR FINANCES

#### STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2018

	\$	\$	\$	\$
	RETAINED EARNINGS	RESERVES	OTHER	TOTAL
Balance at 1 January 2018 (commencing balance)	1,201,038	-	-	1,201,038
Adjustments or changes in equity due to, for example, adoptions of new accounting standards	-	-	-	-
Items of other comprehensive income	-	-	-	-
Excess of revenue over expenses	461,713	-	-	461,713
Other amounts transferred (to) or from reserves	(1,119,185)	1,119,185	-	-
Balance at 31 December 2018 (year-end balance)	543,566	1,119,185	-	1,662,751

#### INDEPENDENT AUDITOR'S REPORT FOR ISLAMIC RELIEF AUSTRALIA LTD

#### **Auditor's Opinion**

We have audited the summarised financial report, being a special purpose financial report, of Islamic Relief Australia Ltd for the year ended 31 December 2018, comprising the balance sheet, income statement and statement of changes in equity, and the director's declaration.

In our opinion the summarised financial report of Islamic Relief Australia Ltd has been prepared in accordance with the requirements of the ACFID Code of Conduct.

- giving a true and fair view of the Company's financial position as at 31 December 2018 and of its performance for the year ended on that date; and
- complying with the ACFID Code of Conduct.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### The Responsibility of the Board Members for the Financial Report

The Board Members of the entity are responsible for the preparation and fair presentation of the financial report, and have determined that the summarised financial report is appropriate to meet the financial reporting requirements of the ACFID Code of Conduct. The Board Members' responsibility also includes such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

The Board Members are responsible for overseeing the entity's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Committee website at: <a href="http://www.auasb.gov.au/Home.aspx">http://www.auasb.gov.au/Home.aspx</a>. This description forms part of our auditor's report.

#### Basis of Accounting and Restriction and Distribution of Use

Without modifying our opinion, we draw attention to the fact that the financial report is prepared to assist Islamic Relief Australia Ltd to comply with the financial reporting provisions of the ACFID Code of Conduct. As a result, the financial report may not be suitable for another purpose.

**Not for Profit Accounting Specialists** 

38 Surrey Road KESWICK SA 5035

Nicholas Matsis CPA

Registered Company Auditor No 77466

Dated: 14 June 2019



# ISLAMIC RELIEF AUSTRALIA (a company limited by guarantee) DIRECTORS' DECLARATION SUMMARISED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

#### The Directors Declare that:

- the attached summarised financial statements comprising the Income Statement, Statement of Changes in Equity and Balance Sheet have been prepared to meet the reporting requirements under the ACFID Code of Conduct; and
- 2. the attached summarised financial statements give a true and fair view of the company's financial position as at 31 December 2018 and of its performance for the financial year ended on that date in accordance with the requirements of the ACFID Code of Conduct.

Signed in accordance with a resolution of the Directors:

On behalf of the Directors:

Director: Rawaa Gebara

Date: 19/6/2019



### AUSTRALIAN CHARITIES AND NOT FOR PROFIT COMMISSION (ACNC)

Islamic Relief Australia is registered with the ACNC and must comply with the ACNC Act 2012. Islamic Relief Australia must keep financial records that correctly record and explain their transactions and financial position and performance and enable true and fair financial statements to be prepared and to be audited, if required. Islamic Relief Australia must submit an annual information statement and a financial report to ACNC every year. Islamic Relief Australia must comply with the governance standards. These standards set out a minimum standard of governance, to help promote public trust and confidence in charities.

#### **FUNDRAISING LICENSES**

Islamic Relief Australia holds all required fundraising licenses in the states of New South Wales, Victoria, Queensland, South Australia, Western Australia and the Australian Capital Territory. Islamic Relief Australia complies with the requirement associated with these licenses and provides all extra reporting materials required.

### AUSTRALIAN TAXATION OFFICE (ATO)

Islamic Relief Australia is a current holder of the Deductible Gift Recipient (DGR) status from the ATO. Islamic Relief Australia is also granted exemptions from Income Tax and provided fringe benefit and GST concessions. Islamic Relief Australia reports to the ATO our annual Fringe Benefit Tax returns, quarterly Business Activity Statements and monthly Pay-as-you-qo (PAYG) submissions.

### AUSTRALIAN COUNCIL FOR INTERNATIONAL DEVELOPMENT (ACFID)

Islamic Relief Australia is a member of ACFID and a signatory to the ACFID Code of Conduct. ACFID is the peak body for aid and international development NGOs and its code of conduct upholds the highest standards of ethics, transparency, effectiveness and accountability. Islamic Relief Australia's voluntary adherence to the Code of Conduct demonstrates our commitment to ethical practice and public accountability. For more information on the ACFID Code of Conduct please visit (www.acfid.asn.au).

Our summary financial reports have been audited and comply with the standards set out by ACFID Code of Conduct which can be referred to on the ACFID Code of Conduct website (www.acfid.asn.au).

Any Complaints related to a members compliance with the ACFID Code of Conduct and any possible breach can be made to ACFID Code of Conduct Committee at (code@acfid.asn.au), Information about how to make a complaint can be found at (www.acfid.asn.au)

#### **COMPLAINTS MECHANISM**

Islamic Relief Australia recognises the importance and value of listening and responding to concerns and complaints. We are committed to achieving the highest standard we can in every area of our work and to a process of continuous improvement. This applies especially to our aid and development activities, seeking donations and accountability to stakeholders generally.

We are committed to working according to or above the standard required by the Code of Conduct of the Australian Council for International Development (ACFID). Receiving concerns and complaints is one of the most important ways of learning what we need to do to improve our work.



**Sydney** Level 1/67-73 St Hilliers Rd Auburn NSW 2144

#### Melbourne

Shop 4/12-20 Reservoir Drive Coolaroo VIC 3048

#### Queensland

9/3374 Pacific Highway Springwood QLD 4127

#### Call 1300 308 554

www.islamic-relief.com.au info@islamic-relief.com.au