

Islamic Relief Australia Annual Report 2016

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Table of Contents

- 6 7 CEO Letter
- 8 9 Chair of BOT Letter
- 10 11 Who is IRAUS?
- 12 13 Our Global Family
- 14 15 2016: A Snapshot
- **16 17** Our Strategic Objectives
- 18 37 Overseas Programmes
- 38 39 Local Programmes
- 40 41 Our Family
- 42 51 Our Finances
- 52 53 Our Compliance

CEO Letter

This is my second year with Islamic Relief Australia (IRAUS). It was another great year in delivering services to communities in over 30 countries and helping hundreds of thousands of families. Our emergency programmes provided life-saving supports and medical assistance to families to survive civil wars and natural disasters. Seasonal and Al-Yateem programmes met basic necessities of poor and underprivileged families and orphans. We improved income, livelihood and living conditions of thousands of families, particularly of women and girls through our sustainable and development programmes. In the year, we continued our local family programme that helped hundreds of Australian families resolve issues around family relationships and domestic violence.

Islamic Relief is a global family, combined it is the largest Islamic charitable organisation in the world and it has gained a high reputation on the world stage. Our strength is due to family members working together, responding to global emergencies. We delivered long term sustainable projects, aiming to change the livelihood and create long term improvements Delivering sustainable projects required complex planning, years of challenging work, with continuing community support. Both the project's work and the community's engagement does not end once we have implemented a sustainable project. Rather, our obligation to monitor, evaluate and support the community continues in order to maintain our success and find any solutions for future challenges. The combined support from Islamic Relief families is delivering a long-lasting and significant impact to those who need it most.

Islamic Relief Australia's goals are to maximise the delivery of humanitarian aid, improve our efficiency by reducing or eliminating valueless activities and protecting all of our stakeholders (donors, employees, volunteers and those in need). We are continually striving to improve our compliance practices through the reinforcement of Child Protection, Non Development Activity, Anti Money Laundering and Counter-Terrorism policies. This work places IRAUS on the forefront of providing protections and security to all of our stakeholders.

Salwan Ameen Chief Executive Officer

Last year, the IRAUS team promised to take major steps in upgrading our services and improving our capacity and efficiency. I am proud to announce that this year we successfully took those steps and have launched the new IRAUS website. Our new and improved website boasts of new features providing greater user-friendliness and more comprehensive information aimed at helping our donors. We received a lot of good feedback complementing the changes and we continued to hold our promises to deliver more improvements. You will see more changes and improvements in months to come. In addition to this, we have launched a state-of-the-art system to service our respected donors, improving our transparency and complying with our regulatory obligations. This journey will continue in 2017 and IRAUS will be consistently looking for improvement in efficiency, compliance and in the delivery of projects.

We thank the Australian public, who time and time again demonstrate their generosity and continue their strong support to our mission. We extend our appreciation to our respected donors, partners and governmental bodies who trust us and continue supporting the work done by Islamic Relief. With your support we continue to have the ability to save lives and empower communities across the world. Also, I would like to express my sincere gratitude to the board of trustees for their continuous support.

Finally, I would like to thank our staff and volunteers for their hard work and consistent dedication as always. We request your continuous support and prayers that we will continue to deliver effective work and help those who need it most. Please, join us in this honourable journey.

Chair of BOT Letter

In the Name of Allah, The Most Compassionate, The Most Merciful,

Allow me to take this opportunity to express my appreciation for your ongoing support to Islamic Relief Australia (IRAUS).

Inspired by our Islamic faith and guided by our values, we envisage a caring world where communities are empowered, social obligations are fulfilled and people respond as one to the suffering of others. We assist communities regardless of race, political affiliation, gender or belief, without expecting anything in return.

Since IRAUS journey started in 2010, I have had the pleasure of watching IRAUS truly raise the standards in the quality of work for ourselves and for our members in the humanitarian aid sector. Indeed, this was achieved by the grace of Allah (SWT) who has given us the tenacity and strength to reach the end of 2016. The global humanitarian sector in 2016 was more complex and challenging. It was a year in which the worst refugee crisis since the Second World War expanded significantly into Europe, while conflict continued to fracture families. In addition, natural disasters devastated communities and millions of people still struggled in poverty.

This year, the Islamic Relief family agreed on further improvements to governance arrangements to better reflect our international position in the sector. Our new International General Assembly, composed of diverse representatives from all Islamic Relief partners, will support our Board of Trustees in ensuring that our collective efforts to operate effectively and globally inclusive of governance structure.

No work would be possible without the aid and assistance of our dedicated supporters, volunteers and staff. We would like to pass on our sincerest thanks to the Australian public for their generosity, and to multilateral and governmental partners for their ongoing support.



I have to acknowledge the exceptional efforts and support by my fellow Trustees. Their assistance and dedication to doing what is right is extraordinary as has been their willingness to voluntarily put in the time and effort during very difficult times.

It has been another successful year for IRAUS. I am pleased to report that due to the hard work and dedication of the IRAUS Country Director Salwan Ameen and team, along our extended family, we saw many notable successes in 2016. We held exciting fundraising events, and increased our collaboration with other Australian NGOs to strengthen ourselves and our sector. As we moved forward to 2017 and beyond, I am proud of what IRAUS accomplished in 2016 and excited about the future. Our community is strong and vibrant and together we will continue our efforts to help vulnerable people and eliminate poverty around the world.



Who is **IRAUS?**

Who We Are:

community of humanitarian staff, volunteers, poverty. affiliates, supporters, partners and donors who have been working together for a better world for about six years.

In 2010, IRAUS became an independent member of a global family that shares a common vision, mission and identity, connected through the use of the "Islamic Relief" name.

IRAUS operates three regional offices in Australia: New South Wales, Victoria and Queensland. The regional IRAUS offices have been serving to educate, inform, and raise awareness about our various relief and development projects since inception. Additionally, IRAUS holds seminars, banquets, concerts, and other public awareness programs across the country to **Custodianship (Amana)** help fund local and international projects.

Our Vision:

Inspired by our Islamic faith and guided by our values, we envision a caring world where communities are empowered, social obligations are fulfilled and people respond as one to the suffering of others.

Our Mission:

Islamic Relief Australia (IRAUS) is a Working together for a world free of

Our Values:

Sincerity (Ikhlas) We Strive to be sincere in our work.

Excellence (Ihsan)

We aim to embody excellence in our conduct.

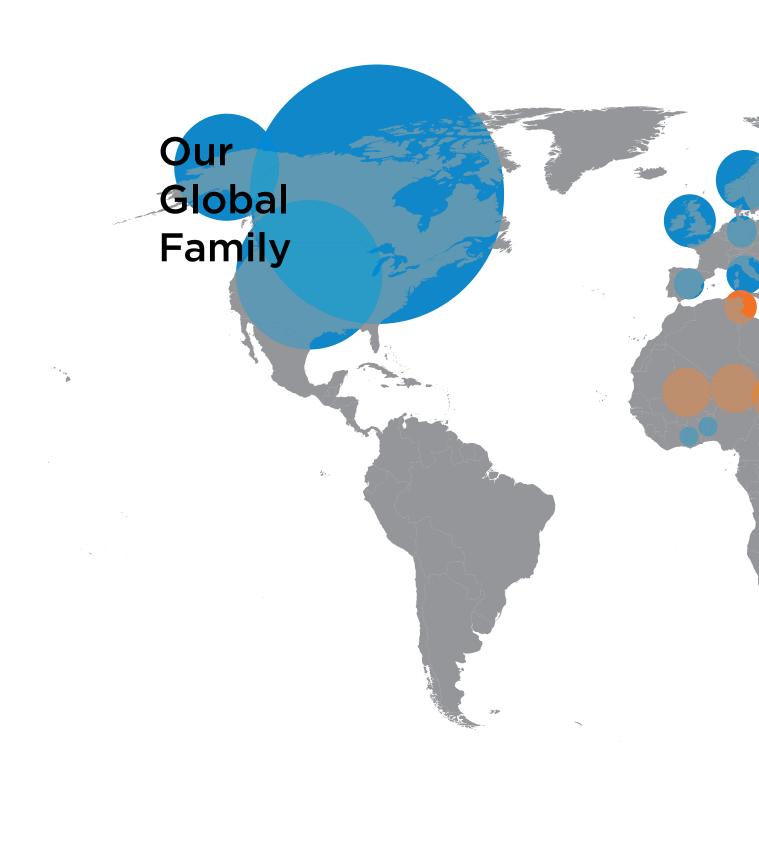
Compassion (Rahma)

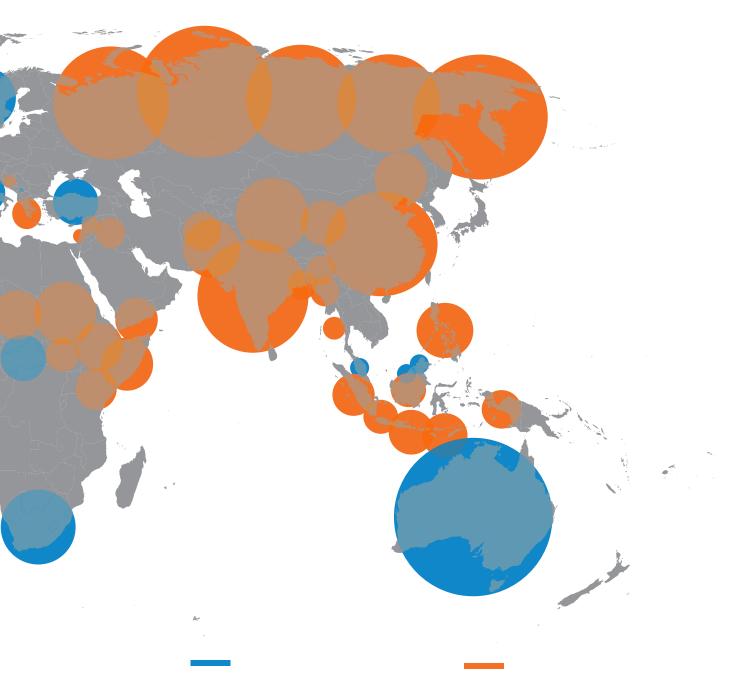
We believe the protection and well-being of every life is of paramount importance.

Social Justice (Adl)

We work to empower the dispossessed towards realising their God-given human potential and develop their capabilities and resources.

We take ownership of our actions and strive to be role models.





raised funds and implemented programmes. implemented programmes.

Countries where the Islamic Relief Family Countries where the Islamic Relief Australia

2016: A Snapshot

10,000 families survived civil war and natural disasters.

Families, fleeing wars and displaced by earthquake, in Middle East, Eastern Europe and Asia survived the conditions and lack of food, water and shelter. IRAUS provided the families with life-saving food, water, tents and other essential survival kits to cope with the crises.

974 orphans successfully progressed to upper academic year of their basic education.

Orphans with poor family background in 23 countries continued their schooling throughout the year. They successfully, with some orphans ranked top in the annual exam, progressed to the upper academic year. Other basic necessities such as health care, food, accommodation were also met to warrant uninterrupted schooling of the orphans.

160 Persons With Disability (PWDs) empowered and integrated towards improving their overall wellbeing.

PWDs, including children, living in the refugee camps in Lebanon were empowered and integrated into the communities. The PWDs now enjoy life with improved quality, characterised by increased mobility, improved supports from care providers and increased respects of the community people.

83,000 poor people celebrated Eid-ul-Adha with joy and religious fervour.

3,292 Qurbans were performed in 30 countries by IRAUS, which enabled 83,000 poor and under-privileged people to celebrate Eid-ul-Adha with joy and fervour. Qurban meat provided much needed protein to the needy families.

304 Australian families resolved family relationships problems peacefully.

The local Family Programme of IRAUS provided holistic family counselling services to the couples who went through relationship problems. The services helped couples resolve the issues peacefully and re-establish peace, harmony and respect in their relationships.

primary diseases, illness Africa and Asia. and ailment caused by harsh winter conditions

Families, both who are poor and displaced by war, in Middle East and Asia coped with harsh winter weather and averted their vulnerability to primary diseases and illness such as asthma, flue, pneumonia and respiratory problems. Supply of winterisation clothes, blankets, heater, firewood, hygiene kits and essential drugs by IRAUS was vital to avert the vulnerability.

19,354 people were saved and protected in faminelike situation.

El Nino induced drought in 2016 brought life, asset and the dignity of Ethiopian people in Afar region to the brink of famine. 19.354 malnourished under-five children and lactating and pregnant mothers from 44 villages in the region were supplied with nutrition fortified food to live for months.

1,850 families, mainly female-headed, are in transition of economic empowerment and emancipation.

Poor, disadvantaged and climate vulnerable families in Southeast Asia are in transition of escaping poverty and gaining economic empowerment. Families are receiving skills, technologies, capital and inputs to diversify their livelihood-in wide ranging areas, which are climate resilient, value-adding and sustainable-to increase income and uplift living standards.

13,000 families averted Clean and safe water their vulnerability to solutions for families in

13,789 people across Africa and Asia have access to safe and clean water. Families now collect water that is safe and adequate to drink, use for household purposes, water kitchen gardens and feed small ruminants. The provision of clean water within the close proximity also promoted girls' education and reduced water-related conflicts in the community.

20 medically equipped hospitals served thousands of casualties of civil war.

Hospitals across Syria and the Turkish border were equipped with ambulances and fuel, medical disposables, surgical instruments, drugs and doctors. These hospitals transported patients, undertook emergency medical procedures, carried-out health checks and supplied essential drugs for thousands of Syrians who escaped war with injuries, disabilities, complex medical conditions and traumas.

45,100 people received packs to feed food families during Ramadan.

Over 45,000 poor and disadvantaged people in 31 countries received food packs and Eid-gifts. Food packs contained most common food items to feed the families throughout the month of Ramadan. The Ramadan food packs helped families meet their nutritional needs.

Our Strategic Plan (2014 - 2016)

2016 was the final year of the three-year (2014-2016) Strategic Plan of IRAUS. The Strategic Plan was developed in consultation with a range of stakeholders and in line with the Global Strategic Plan of Islamic Relief Worldwide (IRW) and Policy Objectives of the Department of Foreign Affairs and Trade (DFAT) to contribute to the Millennium Development Goals (MDGs). The Plan set four strategic Objectives:

- Objective 1: Helping Australians transform the lives of the most vulnerable and those at risk.
- Objective 2: Advocating for change.
- Objective 3: Building the Islamic Relief brand, and
- Objective 4: Increase funding, accountability and capacity in Islamic Relief Australia.

Transform the lives of the most vulnerable and those at risk by:

- Delivering projects on emergency relief and rehabilitation, social development, livelihood improvement, orphans sponsorship, seasonal assistance and family violence with high quality and impacts.
- 2. Piloting new projects on climate resilience, disaster risk reduction and conflict resolution in collaboration with IRW.
- 3. Identifying and developing projects in partnership with IRW and ensuring that projects are in line with IRAUS's thematic and country priorities.
- Ensuring, through rigorous project appraisal, monitoring and evaluation (M&E) that the projects are needs based, inclusive and gender-responsive to deliver with high quality and impacts.
- 5. Establishing local programmes on family counselling, youth mentoring, domestic violence and refugee integration.
- 6. Responding to local disasters such as floods and bush fires.
- 7. Raising community awareness of the need for sustainable development.

Advocate for Change by:

- Advocating for alleviating marginalisation and injustice at local and national levels by developing strategic partnerships, participating in advocacy campaigns and linking our advocacy to existing IRAUS thematic and fund raising priorities.
- 2. Building a network of supporters, volunteers and activists for advocacy.

Build the Islamic Relief brand by:

- Strengthening the brand by utilising key communication channels, new technologies and marketing techniques; devising simple campaign actions; and widening community engagement.
- 2. Raising the profile of IRAUS in educational institutions, religious institutions and community groups by showcasing and publicising our work, achievement and values.

Increase funding, accountability and capacity in IRAUS by:

- Increasing income through improving digital marketing, obtaining government funds (for local programme), setting up charity shops, partnering with DFAT and peer organisations and encouraging bequest to IRAUS.
- Improving donor relationships and retention by establishing Customer Relationship Management (CRM) systems, identifying major donors, outreaching donors through social media and improving orphan sponsorship reporting.
- 3. Developing volunteer-led fundraising initiatives, increasing involvement of volunteers and providing training to volunteers.
- Improving accountability of IRAUS by fully implementing ACFID code of conduct, complying with regulatory requirements, providing regular donor feedback, improving governance, adopting best practices into HR policy and improving accountability to donors and beneficiaries.



Our Work Overseas

In 2016, Islamic Relief Australia (IRAUS) ran global programmes to provide for the most-needy people across the world. 29 projects were implemented through Field Offices in more than 30 countries across three continents. These projects covered three broad areas-emergency response, development and seasonal and welfare. Some of the projects remained ongoing for 2017, whilst others were continued from 2015.

As the wars in Syria and Iraq continued to fuel a major humanitarian crisis, our emergency response projects primarily focused on that particular region. These projects provided displaced people with necessities such as food, water, shelter, winterisation kits and medical assistance. Those affected by Afghanistan and Nepal's earthquake, Myanmar's conflict and Ethiopia's drought, also benefitted from our emergency response projects. Our emergency aid was therefore effective in enhancing the survival of those affected by conflict and natural disasters. In 2016, IRAUS implemented an increasing number of development projects on water solutions, disability, food security and poverty alleviation. These projects mostly targeted refugees and other poor and disadvantaged groups. Climate resilience, gender equality and empowerment were the cross-cutting themes of these projects. The development projects empowered families and communities, allowing them to improve their living standards through sustainable and dignified means.

IRAUS's seasonal and welfare projects included Ramadan food packs, Qurban and AI Yateem child sponsorships. Ramadan food packs and Qurban programmes helped poor and disadvantaged families perform Ramadan fasting and Eid-ul-Adha with religious fervour and whilst also meeting nutritional needs. Our AI Yateem child sponsorship programme addressed basic needs such as education, helping orphan children of poor and disadvantaged families to build themselves a better future

Through our global programmes, we constantly strived to ease the suffering and improve the livelihoods of the people on the ground in every context and situation. The good practices and lessons learnt in 2016 will be taken forward to deliver our global programmes more efficiently and effectively in the years to come.

Emergency Response Projects

Emergency Responses for IDPs of Syria and Iraq Wars -

Increasing the Survival of the Most Vulnerable.

Highlights

- 11 projects in six countries provided emergency needs for refugees of Iraq and Syria's wars.
- 6,240 families received food packs and NFIs to survive for months.
- 2,394 families received winterisation items to cope with harsh winter conditions.
- Tens of Thousands of refugees received Emergency Medical Services from 20 medically equipped hospitals in two countries.

Not only did wars in Syria and Iraq make headlines throughout 2016, but they also caused mass displacement across the region. People of Aleppo (Syria) and Mosul (Iraq) were most heavily affected. Millions of Internally Displaced People (IDPs) took - refuge within their countries; millions of others took refuge in neighbouring countries and some made the perilous journey to Europe. En route to Europe, thousands were stranded in Macedonia when the government closed its borders. Lacking the basic needs for survival, refugees fell victim to hunger, disease and illness; with the harsh winter worsening their conditions.

IRAUS supported 11 projects across six countries to provide humanitarian assistance for Syrian and Iraqi refugees in an attempt to increase survival rates and ease their suffering. Five projects were implemented inside Syria, two projects in Iraq and one project each in Lebanon, Jordan, Turkey and Macedonia. From the 11 projects, five delivered emergency Food Packs, Non-Food Items (NFIs) and Shelter; three delivered Winterisation Items; and three equipped 20 hospitals (one in Turkey-Syria border and 19 inside Syria) with medical supplies, equipment and doctors to provide Emergency Medical Services.

Case Study: A. Al-Ali

Al-Ali is a 20-year-old youth from Idlib, Syria, who fled the country. He currently lives in the refugee camp along the Turkey-Syria border. Ali has a physical disability which requires him to use a wheelchair for mobility. He got his rectum infected, which became serious and required immediate surgery.



Ali at Al-Amal Hospital in post-recovery period

Ali got admitted to Al-Amal Hospital for his medical condition. After two days of pretreatment, he finally went through surgical procedures. The operation was successful. At the time of interview, Ali was in postoperation recovery. His health has improved significantly.

Ali is very happy with the hospital's services and the doctors. He is particularly thankful to the donors for their generosity. He says, 'Without the generous support of the donors, I would not have been able to get my condition treated. I am very thankful to them.'

Al-Amal Hospital -

Providing Medical Services to Syrian Refugees in Turkey-Syria border.

Al-Amal Hospital was one of the 20 hospitals that IRAUS equipped with medical supplies, equipment and doctors to provide emergency services to Syrian refugees living along the Turkey-Syria border. The hospital is located in Antakya, Turkey; just 7km from Bab al-Hawa Border Crossing. With 55 staff members, Al-Amal hospital runs 24 hours a day, providing a full-range of medical services. In 2016, the hospital provided services to 69,436 Syrian refugees. Among them, 2,360 patients received surgical operations; 13,100 received radiology services; 818 received MRI services; 11,158 laboratories services and 42,000 received outpatient services. The hospital pharmacy provided all the required medicines to patients admitted in the hospital.

24,632 of the total patients got their medical expenses supported by IRAUS.

Emergency Responses for IDPs of the Rakhine Conflict, Myanmar -

Surviving Communal Violence

Highlights

- 993 families were provided with emergency food supplies for a month.
- Kitchens of 1000 households were re-equipped with essential gears and kits.
- Adequate food supplies helped the children of families continue their schooling without worrying about food.

Rohingya Muslims in the Rakhine state of Myanmar are among the most persecuted minority groups worldwide. They have been living in makeshift camps since communal violence broke out in 2012. In late 2016, an attack on police outposts in Maungdaw township saw heavy-handed military crackdowns on the Rohingyan community. Consequently, a fresh outburst of violence erupted in the state. Reportedly, at least 3,000 houses were destroyed and 15,000 people fled their homes. The IDPs, overwhelmingly Rohingyans, became subject to food insecurity, lack of shelter and means for survival.

IRAUS and other partners cooperatively responded to the emergency needs of the IDPs in the Rakhine state by providing them with food packs and kitchen kits.

Case Study: Roshida

45-year-old mother of three children

Roshida is a member of the Rohingya community and lives in the Buthidaung township of Rakhine State. She is married and a mother of three children. As an agricultural labourer, Roshida earns 1,000 Kyat (<1AU\$) per day from selling labour. Her husband is also an agricultural labourer. Family's total daily income is insufficient to meet basic needs. The family remains in debt most of the time.



Roshida with her three children

The livelihood of community in Roshida's village has been significantly affected due to the military crackdown in October. Regarding the implications, she says, 'Before the conflict happened, we could work until late evening – even up to 10 pm. But now we can only work from 6 am to 6 pm. We are afraid to work and constantly worried as job opportunities decrease. We are in trouble now.'

Roshida's family, among others, received IRAUS's emergency assistance. She says, 'We are very thankful for IRAUS's emergency assistance which has come in such a difficult time. All families in my village have received necessities like rice, pots, cups, plates, oil and chickpeas (lentils). We've received a lot. For my family, the food is enough for a whole month. This also allows me to send my children to school. I am very happy and our God must be as well. We will pray to God for you (donors) and we thank you so much for the help.'

Winterisation Support for Earthquake-Affected Families in Nepal and Afghanistan –

Averting Disease and Hunger

Highlights

- Three projects in two countries assisted 1,200 families with winterisation and food items.
- With assistance, families managed to protect themselves from the harsh winter conditions, avert cold-related diseases and meet their food requirements.
- The winterisation aid further supported children's schooling as many families stopped sending children to school due to the lack of warm clothes.

Earthquakes in 2015 destroyed more than half-a-million homes in Nepal and 7,000 homes in Afghanistan. Harsh winter conditions further exacerbated the despair of the affected people when more than 200,000 families in Nepal were still living in impoverished shelters.

In response, IRAUS implemented three winterisation projects – one in Nepal and two in Afghanistan. This included one for Afghanistan's returnee refugees. The projects aimed to protect the lives of affected families by providing them winterisation items and food. The items included: blankets, mattresses, firewood, stove, jackets, other warm clothes, flour, lentils, oil, rice, sugar and salt.

Case Study – Nima Dorje Tamang

81-year-old man

Nima Dorje Tamang comes from a mountainous village of Sindhupalchok District, Nepal.

The life of Nima took a rough turn when the April (2016) 25th's earthquake flattened his home. This forced Nima and his family to live in a cold and unhygienic cowshed. Nima's two married sons, live elsewhere. The earthquake injured his wife's leg.

Nima suffered from joint pain which worsened in the cold. With the onset of winter, he also suffered from common cold diseases. Cold weather prevails in Nima's village throughout the year, even in the summer. About life in cold weather, Nima say's, 'The region's climate was cold for the entire year. Even in summer, we could not afford to sleep without a blanket. During winter nights, we had to ignite fires inside the house despite the risk of setting it on fire. It's just too cold at night.' In response, IRAUS gave Nima and his wife jackets, blankets and a stove to keep warm. Commenting on the winterisation support, Nima say's, 'My family and the home are safe now. There is no longer the risk of a fire at home as we can now use the stove rather than relying on firewood. Thank you IRAUS for keeping us safe from the cold and fire hazards'



Nima Dorje Tamang recieving his winterisation pack.

Emergency Drought Response in Ethiopia -

Saving Lives from the Brink of Death

Highlights

- 19,354 people were provided with enough nutritious foods to last for two months.
- The aid prevented deaths due to starvation, underweight and malnutrition among the target people.
- The fortified-food helped parents and children to regain weight and recover malnourishment.



Transporting food on camels to distribution centres inaccessible by vehicles.

Induced by El Nino, in 2016, Ethiopia experienced the worst drought with some areas close to famine. With the lack of rain for two consecutive seasons, households lost livestock and harvest.

Household access to food reduced significantly. By August 2016, 9.7 million Ethiopians required emergency humanitarian food assistance. IRAUS supported an emergency response project to distribute 257.307 metric tonnes of nutrition-fortified Corn Soya Blended (CSB++) food among children under-fiveyears; lactating mothers and pregnant women; and other vulnerable groups suffering from food shortage in the Afar region, Ethiopia.

Case Study: Zahra Mohammed

29-year-old mother of four children

Zahra comes from the Teru district of Afar. Her family of six is pastoral and lives communally, depending on livestock for a living. She says, 'We are pastoralists who are totally dependent on animal raring to make our living. Animals are our main source of income. We milk them to feed ourselves and then sell the produce to purchase cereals and other foods.'



Zahra with her children.

Like many others, losing their livestock has been detrimental to Zahra and her family's livelihood, survival and wellbeing. She says, 'Since the occurrence of the drought, we have lost all of our properties and have had to labour for a living. The drought killed our goats and camels which we used for food. We had a stable life before where we could fulfil our food needs from our own sources.' She further says, 'The drought has malnourished my youngest child and now he requires treatment.'

IRAUS's emergency response gave Zahra's family adequate food supplies to overcome food insecurity. Zahra says, 'We have received 4 packs of CSB (C++). The food has helped my son recover from malnourishment. We thank you (donors) very much. May Allah reward you for your kind support. I really can't imagine how long we would have survived if it wasn't for your support. May Allah reward you here and in the hereafter.'

Islamic Relief Australia Annual Report 2016

Development Projects

Community-Based Disability Rehabilitation Centre in Lebanon -

Taking the Social Model of Disability into Practice

Highlights

- 120 PWDs have improved life and wellbeing. They are more independent and mobile.
- Teachers, social workers and community workers are trained to provide specialised services for the PWDs on daily basis.
- Families of PWDs are trained to provide improved services and care to the PWDs.
- Community members understand the importance of supporting the integration of PWD into the community.



Australian Boxer Billel Dib, visits Disability Rehabilitation Centre in Lebanon.

Ain El-Helwi in Saida, the largest Palestinian refugee camp in Lebanon, houses nearly 120,000 people. Among them, an estimated 1,200 people have some sort of disability; whilst 95% of them do not have any health cover.

IRAUS supports a centre inside the camp that renders services to improve the quality of life and wellbeing of people with disabilities (PWDs), especially children and young people. The centre partners with civil society organisations and public hospitals specialised in the areas of disability, rehabilitation and integration.

Water Solutions in Bangladesh, Mali and Pakistan –

Providing a Lifeline for Rural Livelihood

Highlights

- 85 water wells and boreholes constructed in three countries.
- Each borehole is capable of extracting three cubic meters of water per hour.
- 13,789 persons (2,760 families) have access to water for drinking, kitchen gardening and livestock.
- Water-borne diseases and musculoskeletal complications of women and girls from fetching water have been improved.
- Girls' education and school attendance has been improved due to close proximity of water sources.

Water is heavily depended upon to support rural living. The provision of clean water remains a major challenge for many developing nations. In many African states, it provides a lifeline for communities. Young girls and women often bear the brunt of water shortage; having to walk long distances every day to fetch drinking water. Lack of safe water can lead to water-related diseases, malnutrition, girls' school dropout, loss of livelihood and violence in the family.

In response, IRAUS has been providing sustainable and integrated water solutions to rural communities who lack clean water. The water solutions programme supports the building of water facilities like boreholes which are capable of supplying clean water to entire communities.

In 2016, IRAUS implemented four water solution projects in Bangladesh, Mali and Pakistan; providing lasting and integrated water solutions for the communities. Water literacy sessions were also organised to raise community awareness and knowledge of water-borne diseases, hygiene and sustainable management of water.

Agriculture for Food Security -

Providing Climate-Resilient and Sustainable Livelihood to the Poor.

Highlights

- 630 families have adopted FAITH Gardening and Hydroponic Cultivation.
- One Hydroponic Farmers' School and five Greenhouses are being built for the practical demonstration of hydroponic agriculture.
- 78 local farmers are being trained on Hydroponic Agriculture and FAITH gardening to transfer new knowledge and skills to farmers in other communities.
- Families of FAITH gardens can save up to 50AUD per month from selling surplus vegetables
- Food sufficiency benefits the health, nutrition and overall wellbeing of the family members.

Whilst some parts of the globe are suffering from prolonged droughts, others are experiencing fluctuations in rainfall and flooding. Changing climatic conditions threaten agricultural productivity and sustainability-factors which determine food security. IRAUS has therefore been supporting agricultural projects in Myanmar and Indonesia. To ensure food security of the poor and marginal farming families, the projects are sustainable and climate resilient.

The project in Myanmar has implemented 'Food Always In The Home (FAITH)' gardening among returnee and IDP families in the Myawaddy township.



IR Indonesia staff visits a hydroponic farm during project baseline survey

The project in Indonesia is still running and encourages farmers from Lombok to adopt 'Hydroponic Cultivation' mechanisms to overcome the effects of climate change. Farmers in Lombok are facing changing rainfall patterns, which is dwindling crop yields. In Hydroponic Cultivation, farmers grow crops in low-cost greenhouses using hydroponic solutions as a means of replacing soil. This also allows farmers to grow crops in controlled temperatures. IRAUS has been providing farmers with skills, techniques, material inputs and technical supervision to grow crops with use of hydroponic cultivation.

Case Study: Saw Nay -

Father of three children

Saw Nay comes from the Htoe Thu Khee village of the Myawaddy Township. Mr. Nay received training from IRAUS on FAITH gardening. He also received tools, seeds and fence materials from the project supported by IRAUS. The training and inputs have enabled Nay to establish his own FAITH garden on his arable land.



The garden has increased household food security. Nay says, 'I didn't have many crops but I managed to make good yield in the successive rotations. Now we grow different kinds of vegetables which support a healthy lifestyle. Unlike before, my wife doesn't need to look for wood and food in forests. I also used to spend 30,000 Kyats (about 30 AUD) every month to buy vegetables for my family. However, thanks to IRAUS, I can now save that money and spend it on my kids to meet their needs as they grow.

Islamic Relief Australia Annual Report 2016

Micro-Enterprises for Poverty Alleviation –

Economically Empowering and Helping Disadvantaged Families Escape Poverty.

Highlights

- Three projects in two countries helping 1,300 families develop micro-enterprises in traditional clothes and agro-based food processing and handicrafts.
- 90% of the families are expected to escape poverty with increased income from micro-enterprises.
- The micro-enterprises are sustainable and resilient to climate change.
- The projects economically empower women as they are in the majority of beneficiaries.

The eradication of poverty remains a great challenge for the international community. Globally, more than 800 million people still live under the poverty line with daily income being less than AU\$1.50. Many lack access to adequate food, clean drinking water and sanitation. In addition, the poverty rate is higher among women.

Poverty alleviation is a priority of IRAUS's programmes. In 2016, IRAUS initiated two projects in Indonesia and one project in the Philippines to tackle poverty amongst communities vulnerable to climate changes. The projects have used micro-enterprise development as the vehicle for poverty eradication and economic empowerment of target groups. Women benefit the most from these projects.

The project 'Strengthening Women's Access to Mushroom Market (SWAMM)' in West Lombok,



A beneficiary of SWAMM project in her stall selling mushroom products



Value-added mushroom products produced by SWAMM project beneficiaries

which was completed in 2016, established business enterprises among local women mushroom growers. The project supported 109 women mushroom growers with skills, technologies, equipment and finance to produce value-adding mushroom products such as chips, pickles, jams, etc. to sell in higher price in the larger market. The project 'Zakat for Prosperity' which is still current, is supporting families in Lombok to develop business enterprises on traditional local Motives (clothes). They produce and sell high quality contemporary Motives to the larger markets. The project in the Philippines, 'All-Inclusive Growth Activities Towards Development and Poverty Alleviation (ANGAT-DAPAT),' which is still current, helps local families in Mindanao to establish agro-based enterprises. Families use local raw materials to produce valued-added agro-products such as sugar, bananas, chips, cassava cakes, dairy products and handicrafts. The products are then sold in larger markets with higher prices.



Target group of traditional Motive Weaving Enterprise, Zakat for Prosperity Project, Indonesia

Islamic Relief Australia Annual Report 2016

Seasonal and Welfare Projects

Al-Yateem Sponsorship Programme -

Building a Future for Orphan Children

Highlights

- 974 orphans in 23 countries were sponsored in 2016.
- Sponsorships helped orphans build a future by supporting their education and building social skills.
- Many of them completed their annual school exams successfully and progressed to higher academic levels of education.
- Nutritional requirements, clothing and health care needs of the orphans were looked after.

Losing one or both parents is traumatic for any child in any situation. In countries where war, famine or poverty exists, millions of children are orphaned and left to struggle for survival.

At IRAUS, we define an orphan as a child below 18, without both parents or father, or whose father has abandoned them for a minimum of four years, regardless of gender, religion or race.

Our Al-Yateem (Orphans) Sponsorship Programme provides basic necessities to orphans to improve their health and nutrition; education and social skills. Sponsorship support goes directly to the orphan's guardians. Each orphan has a dedicated field officer. In addition, orphan families are subsequently monitored to ensure that they receive the full benefits of sponsorship.

Case Study: Ismail

An orphan from South Africa.

In a small township of Cape Town, South Africa, Ismail lives in a community where almost 80% of the residents are unemployed, dependent on social grants and live below the poverty line.

It is an area riddled with gang violence and substance abuse, and Ismail, his mother and three siblings know full well what living in such a place can do to a family. When Ismail was seven years old, his father was killed in front of them. His 17-year-old brother also narrowly escaped death, and now the family live in constant fear of their surroundings.

Even something as simple as getting to school safely worries their mother, who works as a street sweeper and earns less than \$5 a day. As the children are guaranteed a meal at school, Ismail's mother takes a risk everyday by sending them to attend classes. With four children to care for, life isn't easy for her and she struggles to provide her family with the emotional and financial support they need to survive living in the township. A local care worker referred the family to Islamic Relief, advising them of the orphan sponsorship programme. After interviewing the family and assessing their suitability, needs and requirements, the Islamic Relief team in South Africa placed Ismail on the orphan sponsorship programme.

Now, Ismail's mother no longer needs to worry about the lack of food, with monthly food hampers delivered to their home, as well as Ramadan and Qurbani food packs. Ismail also has access to healthcare, which includes psychosocial support via a grief and loss programme that helps him deal with past trauma. To encourage education, the family have also been given stationery, uniforms and bags.

The support provided through Islamic Relief will ensure that Ismail and his family live a healthy and prosperous life for many years to come.

Ramadan Programme -

Helping the Rich Multiply the Rewards of Ramadan by Feeding the Poor

Highlights

- 44,930 people across 31 countries received Ramadan Food Packs.
- 170 school children in four countries received Eid-Gifts.
- Food packs enabled poor families to meet nutritional needs during the month of Ramadan.
- Children, including orphans, were given Eid gifts to celebrate Eid-ul-Fitr with joy and fervour.



Children with Eid gifts in Ethiopia

According to Islamic tradition and teachings, feeding people at the end of a fasting day is a very rewarding spiritual act. Our Ramadan Programme provided well-off Muslims with the opportunity to assist those suffering food shortage.

They gave the needy Food Packs to provide them 'Suhoor' (breakfast) and 'Iftar' (fastbreaking) meals throughout Ramadan. Children and orphans also received Eid gifts like clothes, shoes, school uniforms and stationery.

Qurban Programme -

Sharing the joy of Eid-ul-Adha with the Poor.

Highlights

Qurbani /

2011

Islamic Relief - Sri Lanka இஸ்லாமிக் ரிலீப் – இலங்கை

- 83,727 people from 30 countries received Qurban meat.
- The meat improved the nutritional health of the poor who can't afford to purchase meat products.

Qurbani is a rite that UI-Adha and is associ the Hajj pilgrimage. Pilgrims sacrific animal- traditionally a sheep, goat, co bull or camel. The meat of the animal is th divided into portions and given to the po or less fortunate

STLIT60

Our Qurban Programme facilitates this tradition and aims to share the joy of Eid-ul-Adha with the poor by distributing Qurban meat. The Programme includes distribution of fresh, canned and frozen meat packets Islamic Relief - Sri Lani to the most vulnerable people around the world.

Davienauflie Mail

Islamic Relief Australia Annual Report 2016



Our Work in Australia

Family Programme -

Building peace and harmony among Australian families.

IRAUS's 'Family Programme' provides personalised and client-focused counselling services for the couples and individuals who experience domestic violence, neglect, social isolation and stress. The programme facilitates couples to reconcile, resolve and overcome the issues in ways that adhere to Australian laws and eliminate the damage and negative effects on the victims and other members of the family, especially the women and children.

Based in IRAUS's head office in Sydney, the Family Programme delivers the services by Islamic scholars, who are trained and registered counsellors. Faceto-face approach is used as the method of delivering counselling services to the individuals. Some people also received services over mobile phone applications. Culturally and Linguistically Diverse (CALD) people, particularly of Muslim background primarily seek the services. In the year 2016, a total of 304 people received face-to-face counselling service. Counselling included recommendation, advice and teachings of rights and duties of family members (husband, wife and children) in Islam. The participants were provided information on the consequences of violence and divorce, child-custody and legal information on domestic violence and family relationships. Along with counselling services, psychological and emotional support were provided to the people to manage and overcome the situation with peace and confidence.

Approximately 30% of cases successfully restored and rebuilt their family relationships. Peace and harmony were re-established in the family relationships. The families found the counselling services helpful in improving intra-spousal communications and commitment. In particular, the male spouses were able to redefine and reconfigure their behaviours and practices towards building harmony in family relationships.

On the other hand, 70% of cases headed towards the last stage of marriage, i.e., divorce. These cases were referred to Psychologists and the Imams Council so that the participant can obtain substantive information on the procedures, obligations, and costs that are involved in divorce applications and post-divorce implications.

Our Family

Our Board of Trustees





Hossam Ibrahim Chair of the BOT

Hossameldin Ibrahim has worked in multiple fields, bringing diverse and multifaceted knowledge to Islamic Relief Australia. Hossameldin is a co-founder and CEO of an Australian training company that specialises in corporate training and professional internships in the Middle East and the Gulf area. He was the president of the NSW Islamic Egyptian Society. He has a Masters in International Relations and Communications, a Diploma of Business Management and a Bachelor degree in Pharmaceutical Science.

Dr. Nora Amath

Secretary

Dr. Nora Amath holds a PhD in Sociology and Community Development. She is an active human rights advocate with more than 15 years of experience in human rights advocacy, as well as international and local community development. She is the current chair of AMARAH (Australian Muslim Advocates for the Rights of All Humanity) and Believing Women for a Culture of Peace. Her work also includes actively participating in interfaith dialogue. In 2006 and 2007, Nora received the prestigious award of Australian Muslim Woman of the Year; and in 2013, she received the Australia Day Community Awards.



Dr. Rawaa Gebara Treasurer

Rawaa El Ayoubi Gebara holds a PhD in philosophy from United Theology College at Charles Sturt University, Masters in Arts (Arabic and Islamic Studies) from the University of Sydney and Masters in Administration from the University of Holy Spirit, Beirut. She also holds a Diploma of Health Practice Management from the University of New England. She is a highly active and respected participant in the Sydney Muslim community, especially through her volunteering and tutoring work. She plays a vital role in providing leadership through assisting the CEO in implementing the approved strategy and plans atIslamic Relief Australia.



Ibrahim El Zayat Member

Ibrahim El-Zayat holds a Masters in Economics. He has completed his studies at the German universities of Darmstadt, Marburg and Cologne. His focus is upon the study of Law, Islamic Economics with a specialised emphasis upon the economic challenges of developing countries. He holds various positions in several Muslim organisations in Germany and Europe and is a member of the German Society for International Relations and the German-Arab Society. He regularly lectures on issues of integration and the identity in European countries, as well as on Islamic Finance and Economics.



Heshmat Khalifa Member

Heshmat Khalifa hold a Bachelors of Arts degree in Geology. He is an established fundraising professional with an extensive track record in the humanitarian arena. He comes with more than 30 years of experience in local and international networking, PR, fundraising & advocacy. He is a member of the Board of Trustees of Islamic Relief South Africa, Islamic Relief Germany, Bayt UI Maqdis Foundation and the Light of Islam Foundation. Furthermore, he is the Founder and Manager of Omar Bin Khatab Hospital in Egypt.



Moegamat (Tahir) Salie Member

Tahir Salie holds a Masters degree. He has provided business consultancies to private and public sector institutions with focus on South-east Asia. He serves on the Board of Governors of the International Business Forum (IBF) based in Istanbul, and has served as a Special Advisor to the Western Cape Premier.

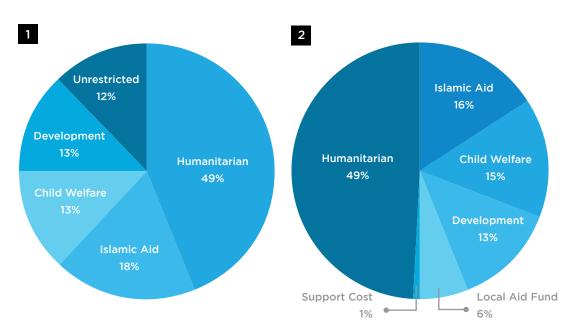


Our Finances

Financial Review Income Statement Balance Sheet Statement of Changes in Equity Table of Cash Movements for Designated Purposes Directors Declaration Independent Auditor's Report

The following financial statements have been prepared in accordance with the presentation and disclosure requirements set out in the ACFID Code of Conduct. For Further information on the Code please refer to the ACFID website www.acfid.asn.au.





1

How we received your donations.

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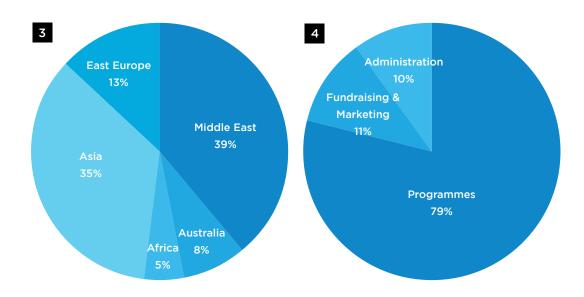
How we implemented your programmes.

Our total income increased by \$2.8 million (61%), restricted income increased by \$2.8 million (75%) mainly due to the \$2.2 million in-kind donation received for Syria emergency, unrestricted income increased by \$28,547 (3%) due to the shift in the fundraising strategy towards general and non-designated funds to allow for more flexibility in our operations and to build strong and sustainable programs. The primary variances were as follow:

- Donations received for Humanitarian relief increased by \$2 million (154%), as a result of a successful Syria emergency campaign which occurred due to the continuance of the war in Syria.
- Donations received for Orphan Sponsorship & Child Welfare increased by \$116,370 (14%), as a result of our increased focus on the general children welfare fund and, including additional investment in the orphan sponsorship system as well as the appointment of a new programmes officer.
- Donations received for Development and livelihood increased by \$489,022 (1158%), as a result of a new focus on the Development programmes as a unique and successful driver for improvements at Islamic relief worldwide.
- Zakat-UI-Mal increased by \$268,896 (40%), as a result of changing Islamic Relief fundraising strategy during Ramadan to focus on the Zakat-UI-Mal fund as the main campaign driver.

Our programmes spending increased by \$2.8 million (109%), with the following primary variances:

- Aid provided for Emergency and Humanitarian relief increased by \$1.9 million (253%), directly related to the increase in the restricted humanitarian fund generated as a result of the successful Syria campaign.
- Funds disbursed for Development and livelihood increased by \$248,766 (486%), directly related to the increase in fund generated as a result of the programmes change in focus and the new local development project in Newcastle.
- Funds disbursed for Qurban decreased by \$93,660 (18%), and fund disbursed for Water solutions also decreased by \$24,635 (41%) due to the decrease in the income generated for both funds and the freeze on the one to one water



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Where we implemented your programmes

How we spent your donations. During 2016, we supported long-term development and emergency response projects in five main regions around the world. In some countries, we worked directly with the community through Islamic Relief Field offices while in other countries we worked through Islamic Relief partners.

IRAUS allocated more funds for Asia in the year 2016 compared to 2015. This was due to a shift in country priority and programme priority, as we aligned to a more regional approach.

IRAUS funded two sustainable development projects, which alleviate poverty, improve livelihood, and improve food security and climate resilient in Indonesia and Philippines. Indonesia and Philippines are amongst the first priority countries of IRAUS's Strategic Plan.

- **Program expenditure** includes our long-term development, emergency response, seasonal Islamic giving campaigns and our work to improve program quality and effectiveness.
- **Fundraising and marketing costs** are those related to our efforts to raise awareness and funds for those in need around the world, including running fundraising events, awareness and advertising campaigns, and community engagement initiatives.
- Administration costs includes costs associated with the overall operational capability of our organisation, including audit fees, office maintenance, IT and finance staff costs and other such costs.

Compared to the total income we were able to decrease our fundraising and marketing costs by 10% due to the implementation of new systems to stream line our fundraising and marketing operations Also, compared to the total income we were able to decrease our administration costs by 5% due to adopting more efficient financial management and tighter budget controls to reduce our overheads and direct more funds to the programmes spending.

Income Statement

for the year ended 31 December 2016

	2016	2015
REVENUE	\$	\$
Donations & Gifts Monetary Non-monetary Bequest & Legacies Grants • Department of Foreign Affairs and Trade • Other Australian • Other Australian • Other Overseas Investment Income Other Income Revenue for International Political or Religious	5,326,584 2,274,140 - - - - - - - -	4,526,706 182,142 - - - 9,521 -
Adherence Promotion Programs TOTAL REVENUE	7,600,724	4,718,369

EXPENDITURE

International Aid and Development Programs		
Expenditure		
International Programs		
Funds to International Programs	5,026,499	2,357,797
Program support costs	69,629	106,408
Community Education		
Fundraising Costs		
Public	749,552	850,129
Government, multilaterals and private		
Accountability and Administration	703,223	589,576
Non-Monetary Expenditure		
Total International Aid and Development Programs		
Expenditure	6,548,903	3,903,910
International Political or Religious Adherence		
Promotion		
Programs Expenditure		
Domestic Programs Expenditure	326,752	132,193
TOTAL EXPENDITURE	6,875,655	4,036,103
EXCESS / (SHORTFALL) OF REVENUE		
OVER EXPENDITURE	725,069	682,265

Balance Sheet

for the year ended 31 December 2016

	2016	2015
ASSETS Current Assets	\$	\$
Cash and Cash Equivalents Trade and other Receivables Inventories	1,583,880 433,888 -	1,138,002 245,804 -
Assets held for Sale Other Financial Assets	36,993 7,817	36,993 32,822
Total Current Assets Non-Current Assets	2,062,578	1,453,621
Trade and other Receivables Other Financial Assets Property, Plant and Equipment Investment Property Intangibles Other Non-current Assets	- - 82,993 - - 26,488	- - 63,320 - - 26,488
Total Non-Current Assets	109,481	89,728
TOTAL ASSETS	2,172,059	1,543,349
LIABILITIES Current Liabilities		
Trade and other Payables Borrowings Current Tax Liabilities Other Financial Liabilities Provisions Other	433,073 - - 56,763 -	428,291 - - 50,494 -
Total Current Liabilities Non-Current Liabilities	489,836	478,785
Borrowings Other Financial Liabilities Provisions Other		107,410 - - -
Total Non-Current Liabilities	-	107,410
TOTAL LIABILITIES NET ASSETS EQUITY	489,836 1,682,223	586,195 957,154
Reserves Retained Earnings	725,069 957,154	682,265 274,889
TOTAL EQUITY	1,682,223	957,154

Statement of Changes in Equity for the year ended 31 December 2016

	Retained Earnings \$	Reserves \$	Other \$	Total \$
Balance at 1 January 2016 (commencing balance)	957,154	-	-	957,154
Adjustments of changes in equity due to, for example adoptions of new accounting standards	-	-	-	-
Items of other comprehensive income	-	-	-	-
Excess of revenue over expenses	725,069	-	-	725,069
Other amounts transferred (to) or from reserves	-	-	-	-
Balance at 31 December 2016 (year-end balance)	1,682,223	-	-	1,682,223

Table of Cash Movements for Designated Purposesfor the year ended 31 December 2016

	Cash available as at 01 January 2016	Cash raised during year	Cash disbursed during year	Cash available as at 31 December 2016
	\$	\$	\$	\$
Emergency Appeal	1,428,670	1,169,417	488,864	2,109,223
Orphan Sponsorship	(116,611)	972,883	801,484	54,788
Zakat-UI-Mal	1,125,308	947,340	450,303	1,622,345
General, Admin Projects under 10% of Revenue	(1,299,365)	2,195,020	3,098,131	(2,202,476)
Total	1,138,002	5,284,660	4,838,782	1,583,880

48



Islamic Relief Australia (a company limited by guarantee) Directors' Declaration Summaried Financial Statements for the financial year ended 31 December 2016

The Directors Declare that:

- the attached summaried financial statements comprising the Income statement, Statement of Changes in Equity, Table of Cash Movements for Designated Purposes and Balance Sheet have been prepared to meet the reporting requirements under the ACFID Code of Conduct.
- 2. the attached summarised financial statements give a true and fair view of the company's financial position as at 31 December 2016 and of its performance for the financial year ended on that date in accordance with the requirements of the ACFID Code of Conduct.

Signed in accordance with a resolution of directors:

On behalf of the directors:

Director: Rawaa Gebara Date: 8th of May 2017



38 Surrey Road, Keswick South Australia 5035

Phone 08 8215 0022 Fax 08 8215 0011 Email enquiries@nfpas.com.au

Independent Auditor's Report for Islamic Relief Australia Ltd

Auditor's Opinion

We have audited the summarised financial report, being a special purpose financial report, of Islamic Relief Australia Ltd for the year ended 31 December 2016, comprising the balance sheet, income statement, statement of changes in equity and table of cash movements for designated purposes for the year then ended, and the responsible persons' declaration.

In our opinion, except for the effects on the summarised financial statements of the matter referred to in the qualification paragraph, the summarised financial report of Islamic Relief Australia Ltd has been prepared in accordance with the requirements of the ACFID Code of Conduct.

- (a) Giving a true and fair view of the company's financial position as at 31 December 2016 and of its financial performance for the year ended on that date; and
- (b) Complying with the ACFID Code of Conduct.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other responsibilities in accordance with the Code.

It is not practicable for Islamic Relief Australia Ltd to maintain an effective system of internal control over donations revenues until its initial entry in the accounting records and accordingly our audit in relation to such revenue was limited to the amounts recorded in the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

The Responsibility of the Responsible Persons' for the Financial Report

The directors of the company are responsible for the preparation of the financial statements that give a true and fair view in accordance with the requirements of the ACFID Code of Conduct.

The responsible persons' of the entity are responsible for the preparation and fair presentation of the financial report, and have determined that the summarised financial report is appropriate to meet the financial reporting requirements of the ACFID Code of Conduct. The responsible persons' responsibility also includes such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Those charged with governance are responsible for overseeing the entity's financial reporting process.



Liability limited by a scheme approved under Professional Standards Legislation

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Committee website at: <u>http://www.auasb.gov.au/Home.aspx</u>. This description forms part of our auditor's report.

Not for Profit Accounting Specialists 38 Surrey Rd KESWICK SA 5035

Nicholas Matsis CPA Registered Company Auditor No 77466

Dated this day: 9 May 2017



Our Compliance

Australian Charities and Australian Council Not for Profit Commission (ACNC)

Islamic Relief Australia (IRAUS) is registered with the ACNC and must comply with the ACNC Act 2012. IRAUS must keep financial records that correctly record and explain their transactions and financial position and performance and enable true and fair financial statements to be prepared and to be audited, if required. IRAUS must submit an Annual Information Statement and a financial report to ACNC every year. IRAUS must comply with the governance standards. These standards set out a minimum standard of governance, to help promote public trust and confidence in charities.

Fundraising Licenses

IRAUS holds all required fundraising licenses in the states of New South Wales, Victoria, Queensland, South Australia, Western Australia and the Australian Capital Territory. IRAUS complies with the requirement associated with these licenses and provides all extra reporting materials required.

Australian Taxation Office (ATO)

IRAUS is a current holder of the Deductible Gift Recipient (DGR) status from the ATO. IRAUS is also granted exemptions from Income Tax and provided fringe benefit and GST concessions. IRAUS reports to the ATO our annual Fringe Benefit Tax returns, quarterly Business Activity Statements and monthly Pay-as-you-go (PAYG) submissions.

of International **Development (ACFID)**

IRAUS is a member of ACFID and a signatory to the ACFID Code of Conduct. ACFID is the peak body for aid and international development NGOs and its code of conduct upholds the highest standards of ethics, transparency, effectiveness and accountability. IRAUS's voluntary adherence to the Code of Conduct demonstrates our commitment to ethical practice and public accountability. For more information on the ACFID Code of Conduct please visit (www. acfid.asn.au).

Our summary financial reports have been audited and comply with the standards set out by ACFID Code of Conduct which can be referred to on thWe ACFID Code of Conduct website (www.acfid.asn.au).

Any Complaints related to a members compliance with the ACFID Code of Conduct and any possible breach can be made to ACFID Code of Conduct Committee at (code@acfid.asn.au), Information about how to make a complaint can be found at (www.acfid.asn.au).

Complaints Mechanism

Complaints from Donors, General Beneficiaries & Public can Complaints should be be sent to: addressed to:

Donor Care Officer

Islamic Relief Australia 56 Auburn Road, Auburn NSW 2144 Phone: 1300 308 554 Email: complaints@islamic-relief.com.au CEO

Islamic Relief Australia 56 Auburn Road, Auburn NSW 2144 Phone: 1300 308 554 Email: ceo@islamic-relief.com.au



Islamic Relief Australia is an active member of the Australian Council for International Development (ACFID) and adheres to the ACFID Code of Conduct which defines minimum standards of governance, management and accountability of development for non-government organisations (NGOs). Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct committee.







Sydney 56 Auburn Road, Auburn New South Wales 2144

Melbourne Shop 4 / 12-20 Reservoir Drive, Coolaroo VIC 3048

Queensland 9 / 3374 Pacific Highway, Springwood QLD 4127

Call 1300 308 554 www.islamic-relief.com.au info@islamic-relief.com.au

ABN 82 147 006 639