

A YEAR OF ACTION. A YEAR OF FAITH.

Islamic Relief Australia
ANNUAL REPORT 2019



Islamic Relief
Australia

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Islamic Relief Australia acknowledges Aboriginal and Torres Strait Islander people as the true custodians of country throughout Australia and recognises their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

2019 AT A GLANCE



446,513

Thanks to YOUR support, we reached over 446,513 vulnerable people globally in 2019.

84 cents

of every \$1 spent went to our programs.

10,000

More than 10,000 supporters helped us alleviate the suffering of some of the world's most disadvantaged communities.



Empowering vulnerable communities globally

We delivered **8 sustainable development projects** to equip **10,000 vulnerable people** with the skills and resources they need to build better futures for themselves and their communities.



Responding to global crises

We responded to **10 humanitarian emergencies** in **7 countries**, and helped over **311,972 people**, who have suffered through an earthquake, a harsh winter, a continuing war, a cholera outbreak or other disasters.



Addressing food insecurity

During Ramadan, with your help, we delivered **8,034 food packs** to over **43,615 people** in over **26 countries**. We also delivered **2,526 Qurbanis** to benefit over **65,936 people** in **25 countries**.



Caring for orphans

You helped provide essentials like food, healthcare and education to over **1,013 orphans** through our Orphan Sponsorship Program.



Supporting local communities

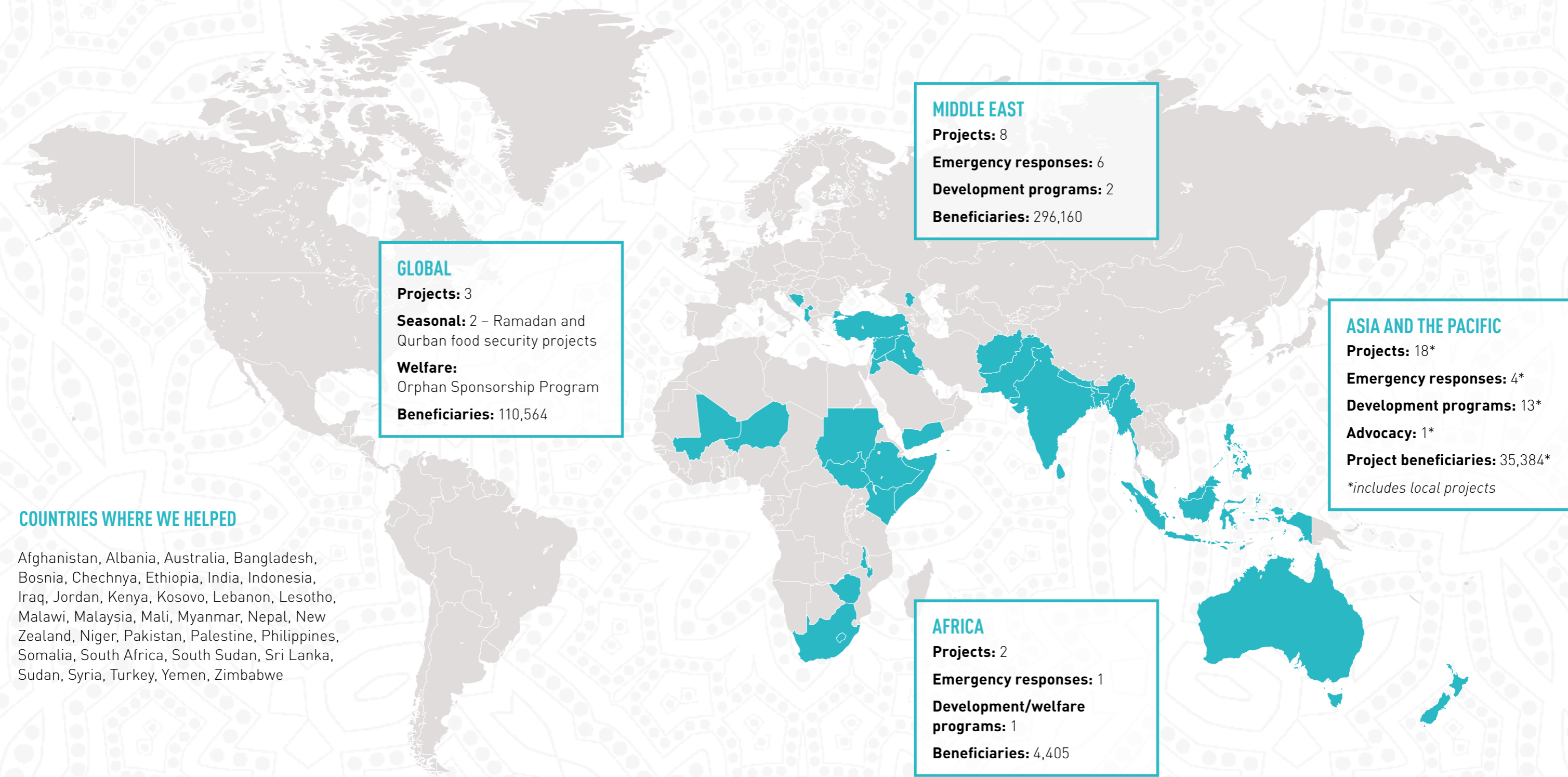
You helped us reach over **14,000 community members** in Australia by supporting our local advocacy and social development initiatives.

We responded to a local disaster, helping vulnerable communities with immediate emergency relief when bushfires ravaged parts of Australia at the end of 2019.

This Annual Report records Islamic Relief Australia's activities and performance only, unless stated otherwise. Islamic Relief Australia along with 13 other members operates as part of Islamic Relief Worldwide – an international charity organisation that coordinates and delivers relief, development and advocacy projects around the world, which its members contribute to.

YOUR SUPPORT AROUND THE WORLD

In 2019, Islamic Relief Australia supported a total of 31 projects both overseas and in Australia. Internationally, we supported activities in 34 countries to combat poverty and injustice and provide vital humanitarian assistance to communities in need.



GLOBAL
Projects: 3
Seasonal: 2 – Ramadan and Qurban food security projects
Welfare: Orphan Sponsorship Program
Beneficiaries: 110,564

MIDDLE EAST
Projects: 8
Emergency responses: 6
Development programs: 2
Beneficiaries: 296,160

ASIA AND THE PACIFIC
Projects: 18*
Emergency responses: 4*
Development programs: 13*
Advocacy: 1*
Project beneficiaries: 35,384*
**includes local projects*

AFRICA
Projects: 2
Emergency responses: 1
Development/welfare programs: 1
Beneficiaries: 4,405

COUNTRIES WHERE WE HELPED

Afghanistan, Albania, Australia, Bangladesh, Bosnia, Chechnya, Ethiopia, India, Indonesia, Iraq, Jordan, Kenya, Kosovo, Lebanon, Lesotho, Malawi, Malaysia, Mali, Myanmar, Nepal, New Zealand, Niger, Pakistan, Palestine, Philippines, Somalia, South Africa, South Sudan, Sri Lanka, Sudan, Syria, Turkey, Yemen, Zimbabwe

MESSAGE FROM THE CHAIRPERSON

Assalamu'alaykum Wa Rahmatullahi Wabarakatu, in the name of Allah, the most compassionate and the most merciful.



The past year has highlighted the importance of Islamic Relief's work with the ongoing challenges of disasters, conflict, disease, hunger and poverty impacting the lives of so many people around the world.

As Chair of Islamic Relief Australia and Board Member of our global organisation – Islamic Relief Worldwide – I am mindful of supporting our work locally as well as being part of a global family that has access to extensive networks and resources to alleviate suffering through development, relief and advocacy work. It is with our continued commitment and faith, we can make the world a better and fairer place for vulnerable communities across the world.

Over 2019, we focused on consolidating and improving the quality of both our local and international programs. We continued to target communities most in need and expand our sustainable development work – creating long-term, meaningful change for over 10,000 vulnerable people.

We also continued to implement our 2018-2022 Strategy so we

can help save and improve even more lives in some of the most fragile environments.

It is important to acknowledge that our life-changing work would not be possible if it wasn't for our dedicated supporters, volunteers and staff. In 2019, thanks to our generous donors, we raised a record \$10,264,947 to help advance our mission. We would also like to sincerely thank the Australian public for their generosity, and to our multilateral and governmental partners for their ongoing support.

2020 marks a major milestone for us – our 10 year anniversary – and we look forward to you joining us in our celebrations.

On behalf of the Board of Trustees, thank you.

Heshmat Khalifa

Chairperson, Islamic Relief Australia



We believe that we will make the world a better and fairer place for vulnerable communities across the world.

Devastation after an airstrike in Gaza, May 2019.

MESSAGE FROM THE CEO

Assalamu'alaykum Wa Rahmatullahi Wabarakatu. In the name of Allah, the most compassionate and the most merciful.



At the beginning of 2020, I was humbled and honoured to take on the CEO role of Islamic Relief Australia – an organisation I have always admired for its commitment to easing suffering around the world.

2019 was a big year for Islamic Relief Australia for many reasons. We reached a record 446,513 people across 34 countries. We responded to 10 emergencies in seven countries.

As the Syrian conflict tragically entered its ninth year, we continued to provide critical medical aid to the people of Syria. Thanks to our donors and partners, we delivered 690,000 medical items to besieged Syrian health clinics, and over 113,000 Syrians received treatment in clinics supported by our work.

We also continued to increase our focus on sustainable development, delivering eight development projects to support and empower over 10,000 people living in the most difficult of circumstances.

When the horrific Christchurch mosque shootings claimed the lives of 51 innocent worshipers at the beginning of 2019, we immediately responded to support the local community.

In Australia, we were quick to respond when bushfires devastated communities across New South Wales, Victoria and Queensland at the end of the year.

We secured a \$67,000 NSW State grant which will help us implement a project that will support vulnerable – mainly migrant and refugee – communities prepare and deal with dangers and disasters that are unique to Australia. Overall, we reached over 14,000 community members here in Australia.

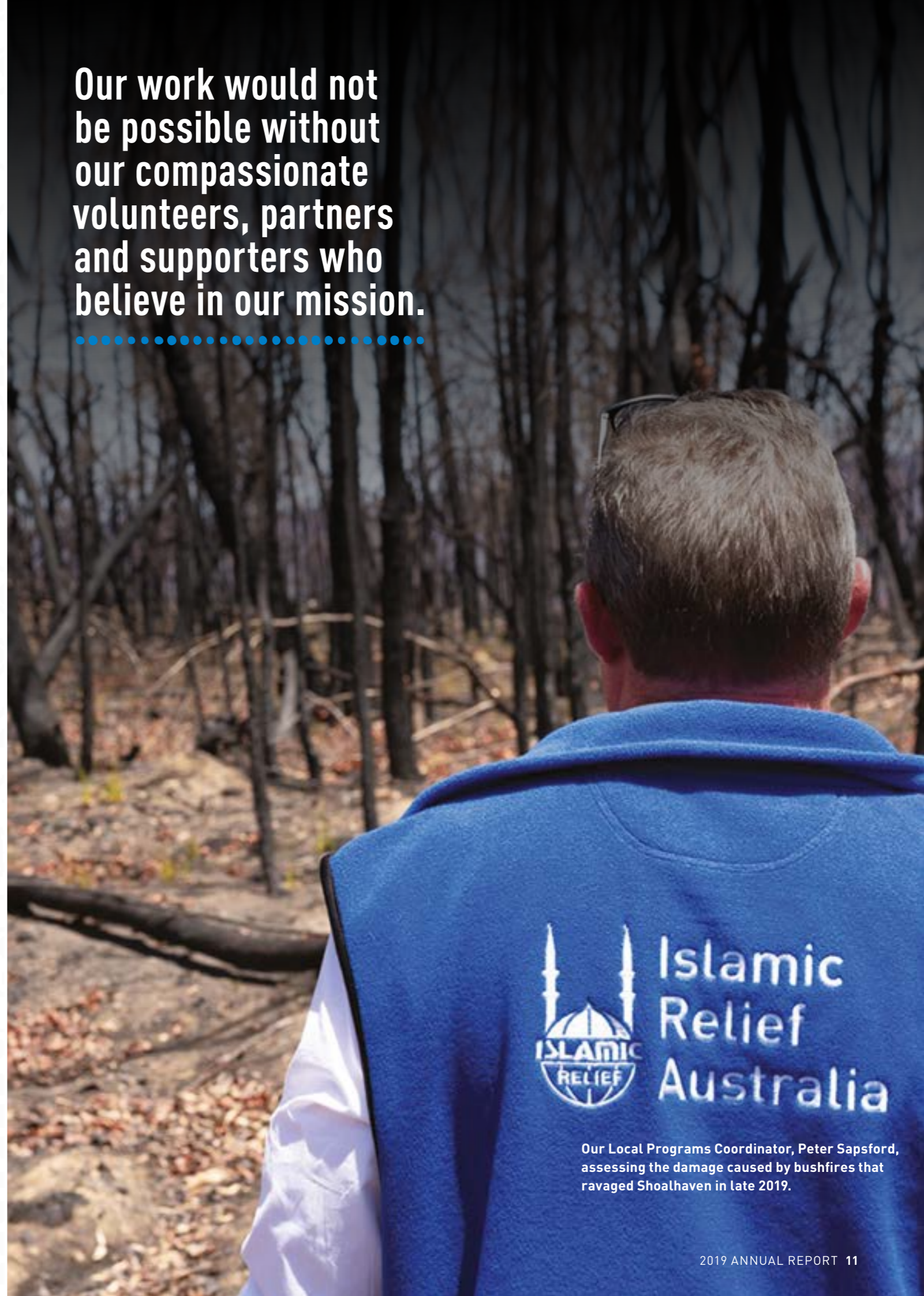
Our work would not be possible without our compassionate volunteers, partners and supporters who believe in our mission – I cannot thank you enough. It is because of your generosity that we can continue to change lives for the better through our humanitarian, development and advocacy work. May Allah (SWT) accept all our efforts to ease suffering around the world – in accordance with our values – with sincerity, compassion, excellence, custodianship and social justice.

I look forward to your continued support and our journey together.

May Allah (SWT) reward you,

**Walid Ali
CEO, Islamic Relief Australia**

Our work would not be possible without our compassionate volunteers, partners and supporters who believe in our mission.



Our Local Programs Coordinator, Peter Sapsford, assessing the damage caused by bushfires that ravaged Shoalhaven in late 2019.

ABOUT US

Who we are

Islamic Relief Australia is a humanitarian and development organisation dedicated to fighting poverty, alleviating the suffering of people globally and overcoming injustice of all kinds.

We seek to improve the lives of some of the world's poorest and most vulnerable people through relief, development and advocacy work. We are a network of community enablers – made up of committed volunteers, donors, community members, partners and staff – working to empower communities in need and create positive change in the world.

Established in 2010, we are a member of Islamic Relief Worldwide (IRW); a leading international charity made up of over 15 national partners united by a shared vision, mission and identity.

Our vision

Inspired by our Islamic faith and guided by our values, we envisage a world where communities are empowered, social obligations are fulfilled and people respond as one to the suffering of others. We believe that those in need have rights over people with wealth and power – regardless of race, political affiliation, gender or belief.



“Every act of kindness is charity.”

- Prophet Muhammad (PBUH)

**Enabling communities,
promoting integrated
sustainable development
and supporting the
marginalised and vulnerable
is the heart of our work.**

.....



Our mission

Exemplifying our Islamic values, we will mobilise resources, build partnerships and develop local capacity as we work to:

- Enable communities to mitigate the effect of disasters, prepare for their occurrence and respond by providing relief, protection and recovery;
- Promote integrated development and environmental custodianship with a focus on sustainable livelihoods; and
- Support the marginalised and vulnerable to voice their needs and address root causes of poverty.

Our values

We remain guided by the timeless values and teachings of the Qur'an and the prophetic example (Sunnah), most specifically:

- Sincerity (*Ikhlās*) – In responding to poverty and suffering, our efforts are driven by sincerity to God and the need to fulfil our obligations to humanity.
- Excellence (*Ihsān*) – Our actions in tackling poverty are marked by excellence in our operations and the conduct through which we help the vulnerable people we serve.
- Compassion (*Rahma*) – We believe the protection and wellbeing of every life is of paramount importance and we shall join with other humanitarian actors to act as one in responding to suffering brought on by disasters, poverty and injustice.
- Social Justice (*Adl*) – Our work is founded on enabling people and institutions to fulfil the rights of the poor and vulnerable. We work to empower the dispossessed towards realising their God-given human potential and develop their capabilities and resources.
- Custodianship (*Amana*) – We uphold our duty of custodianship over Earth and its resources, and the trust people place in us as a humanitarian and development practitioner to be transparent and accountable.

HOW WE WORK



Islamic Relief Australia works as a member of the Islamic Relief global family to provide life-saving emergency relief when disasters, crises and conflicts occur.



We help poor and vulnerable people and communities to access food, shelter and basic services, including water and sanitation, and healthcare.



When the initial period of crises has passed, we work with communities to rebuild their lives and livelihoods and strengthen their resilience to future disasters.



We provide lasting routes out of poverty through our sustainable development projects – our integrated approach to relief, recovery and development is transforming communities worldwide.



We tackle the root causes of poverty and make sure that the world's most vulnerable people have a strong voice and real influence in both our programs and advocacy work.

OUR SOLUTIONS

Humanitarian Response

Each situation is different and our humanitarian interventions are based on first collecting enough evidence about the situation – which means going to the impacted area and examining the damage, or sourcing information from partners – before we design any activities.

In 2019, we saw protracted crises in Yemen and Syria only worsen and as such, we had to refocus on critical, life-saving health interventions. In Yemen, we have started to help combat a nationwide cholera outbreak by building specialised cholera treatment units, providing accelerated training on cholera case management to health staff, and helping local communities stop further spread through awareness-raising activities.

In Syria, we continue to support the overwhelmed health system in the northwest of the country by shipping and trucking in medical goods that are essential in keeping clinics open and treating patients.

Sustainable Development

We invested more this year on integrated development projects in remote, rural areas. As with our humanitarian work, each project starts with gathering information about the local area and communities, and consulting with local people and key stakeholders. Only then can relevant and effective solutions for local problems be figured out.

Did you know?

Islamic Relief Australia uses an 'integrated development model' in its multi-year projects.

This means that one project delivers activities in a number of areas – for example, health, water, education, and protection – and these activities combined together produce an amplified, lasting impact on people's lives.

As an example, a project in a remote area might provide training on improved farming and agriculture. At the same time, this project provides education on climate change and environmental preservation practices, information about improving water and sanitation facilities such as latrines and irrigation, and also supports local health services through training and providing materials. If we can achieve positive progress in each area, then we are starting to achieve meaningful change.

In 2019, we continued our investment across four main areas of work:



Humanitarian response to disasters and conflicts



Material and financial support for orphans and their families



Long-term sustainable development approaches to help lift the social and economic wellbeing of communities



Critical food support for vulnerable people and households through our faith-inspired Ramadan and Qurban food programs



OUR 2018-2022 STRATEGY

Strategic Objective 1

- Rapidly respond to humanitarian crises through high impact projects and interventions to save lives and alleviate suffering.
- Develop sustainable programs with a clear regional focus to create lasting positive social and economic change.
- Demonstrate a high level of accountability to beneficiaries through delivery of high quality and innovative programs.
- Strengthening our compliance with good practice standards.

Strategic Objective 2

- Use diversified and innovative approaches to resource mobilisation and prioritise high returning, efficient and sustainable income channels.
- Build trust through strong brand recognition supported through effective and innovative marketing and communications.
- Build strong relationships and connections with communities and other stakeholders, including through volunteer engagement.
- Develop a large pool of monthly donors.

Strategic Objective 3

- Attract, recruit, reward, retain and develop skilled and committed people.
- Simple, effective and integrated systems, processes and procedures.
- Create a culture of compliance – meet or exceed industry standards.
- Create a professional organisation that reflects organisational values.

HELPING COMMUNITIES RECOVER FROM CONFLICTS AND DISASTERS

In 2019, we supported 10 humanitarian responses in 7 countries, helping 311,972 people who had suffered through an earthquake, a harsh winter, a continuing war, a cholera outbreak or other crises.

2019 was a year of consolidation and improving quality for Islamic Relief Australia's international programs.

We continued our efforts to assist survivors of disasters and conflict, which is central to the origin and identity of our organisation. We also increasingly invested more in our sustainable development programs.

We continued to invest heavily in our ongoing program in Syria, providing life-saving medical help to communities who are caught on the front lines of, or on the run from, the ongoing conflict. With no end in sight, it is likely 2020 will require even more support there.

Our program in Yemen grew as a cholera outbreak overwhelmed an already strained and fractured health system.



SYRIA

For almost a decade, the conflict in Syria has taken a terrible toll on the civilian population and in 2019 the humanitarian situation in the northwest deteriorated amid shortages of food, medicine and fuel.



An escalation in fighting triggered a massive exodus with hundreds of thousands of people – many of whom had been displaced many times before – fleeing north. Conditions remain grim. Tens of thousands of people are living out in the open and many are struggling to meet even their basic needs.

As part of one of the largest global organisations still operating in the northwest, the generosity of supporters means that Islamic Relief Worldwide remains a lifeline for many. In 2019, we worked to support vulnerable people inside Syria.

With the Syrian health system close to collapse, in 2019 health interventions remained a key

area of work for us. In 2019, we continued supplying much-needed medical disposables to health facilities struggling to treat patients who have been injured in the conflict or in accidents.

Overall, we provided life-saving medical supplies to over **113,800 Syrian people in 2019**. We also continued to deliver emergency food aid to Syrians during Ramadan and Eid al Adha. On top of this, we continued to support longer-term development projects to support the wellbeing of Syrian refugees living in Jordan.

Providing a lifeline for children like Fadi

Fadi is a 12-year-old boy from the countryside in Southern Idlib. He was injured during a rocket attack in his village.

“Our village has been under heavy shelling for several months. My feet were hit by shrapnel from a rocket-propelled grenade that landed near our house,” he explains.

Fadi is no stranger to seeing violence. “Many children and women die every day because of the war in our country, Syria. I remember how the shell landed just a few metres away from my place. The dust is swarming and the screaming of injured people is rising.”

Hospitals in Syria are increasingly becoming targets of attacks, which means people in Syria are left without access to proper medical care.

“I was afraid for my life because there was no hospital in our village serving the injured. The hospital was shelled and

completely destroyed. Rescue teams in the Civil Defence called me to a hospital on the Syrian-Turkish border. Thanks to God and with the efforts of doctors, the shrapnel piece was extracted from my body,” Fadi says.

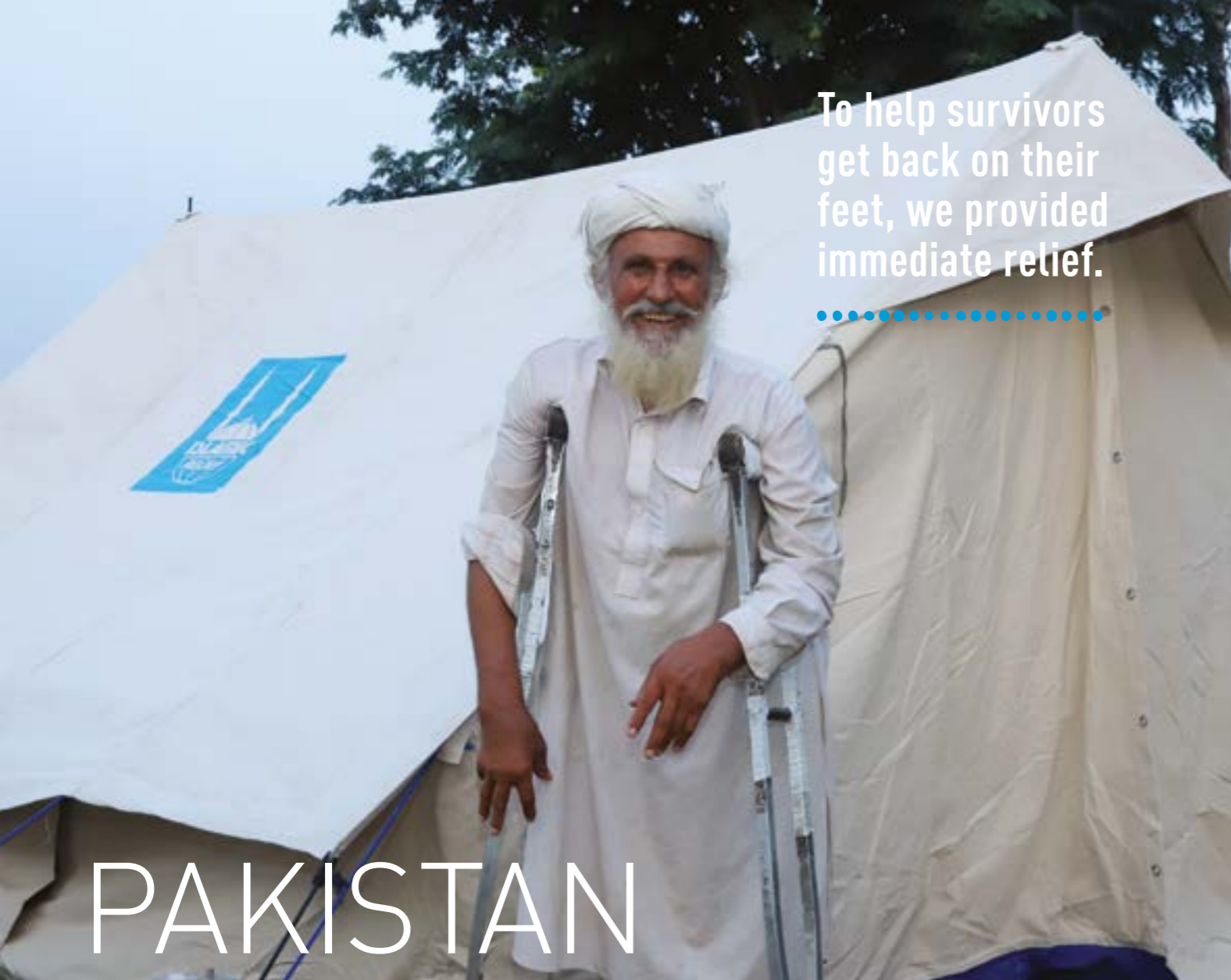
“I feel better now... the pain is gradually disappearing. The doctors at the hospital provide us with medical services on an ongoing basis.

“Thank you for your efforts in securing medical support for hospitals in Syria. The need is huge inside Syria. Most of the hospitals are destroyed.” Fadi hopes for a better future for himself and the people in his village.

“I hope that the war will end and we will return to our homes as before and that all the villagers will return and live in love and peace.”

“I was afraid for my life because there was no hospital in our village serving the injured.”





To help survivors get back on their feet, we provided immediate relief.

PAKISTAN

In September 2019, when a devastating 5.8 magnitude earthquake struck Mirpur in Pakistan-administered Kashmir, we responded.



When the earthquake hit, 40 people lost their lives and over 800 were injured. Many also lost their homes and possessions, leaving them exposed to freezing conditions with winter looming.

To help survivors get back on their feet, we provided immediate relief in the form of emergency tents, tarpaulin sheets, clothing, bedding, kitchen sets, winter kits and water, sanitation and hygiene. With vital water infrastructure damaged or destroyed during the earthquake, we also launched a dengue spray campaign to combat a potential outbreak of dengue fever in vulnerable communities.



GAZA & JORDAN



Storms and blizzards batter many parts of the Middle East in the winter months. Millions of families face the stark choice of whether they will put food on the table or gas in their heaters.

Temperatures regularly fall well below freezing while heavy rains and snowstorms overwhelm communities.

To make matters worse, many people live in homes built for the scorching heat of summer and the few items of clothing they own are simply not warm enough for winter.

During Winter 2018-19, we provided vital winter support to over 2,500 vulnerable people

living in some of the world's most fragile environments – those displaced by war, facing ongoing conflict or battling poverty.

As part our winter relief efforts, we provided essentials like food, medical supplies, water, blankets and mattresses to help Syrian refugees and vulnerable families in Jordan and Gaza survive harsh winter conditions.



Duaa, 6-years-old, Gaza

TACKLING POVERTY THROUGH SUSTAINABLE SOLUTIONS

A woman wearing a white short-sleeved shirt and a purple patterned headscarf is working in a cornfield. She is holding a stalk of corn and looking down at it. The background is filled with tall green corn plants.

In 2019, we partnered with local partners and affiliates across Nepal, the Philippines, Myanmar, Jordan and Indonesia on new multi-year, sustainable development projects.

These new projects cover areas like small business development, improved farming and climate change adaptation, health and wellbeing, education and life skills, and water and sanitation. We also established two new flagship programs in Jordan and Indonesia – these will be two countries we focus on in the future. We look forward to our generous supporters joining us on these journeys.



NEPAL



Empowering youth with vital life skills

Islamic Relief branched out into an exciting area of work with our LIFT project in Nepal. This project focusses on building the confidence, problem solving, and overall resilience of local young men and women. We set up an after-school youth club where young people in various age brackets meet with each other and work their way through a 'life skills' curriculum. They are taught in fun, interactive ways – through games, storytelling, theatre or even sports. It's a new and exciting opportunity for

young people in a remote area to socialise in a different way and learn critical life skills.

Topics include how to handle bullying, personal development and health, managing money and setting goals, how to overcome challenges and not give up and other important topics. The messages in these lessons are often local taboos or just not covered in school, and just like our youth in Australia, these young people need to be involved in different types of activities to have a full and healthy development.

PHILIPPINES



Strengthening farming livelihoods

Just under half the world's population lives in a rural community and often survives as subsistence farmers – growing what they eat and maybe having enough to sell at the market. As the climate changes and rainfall becomes scarcer and more erratic, farmers like those we are supporting in the Philippines and who rely on seasonal rains, will increasingly struggle to produce enough food for themselves and their families. That's why we are helping rural, farming households in Mindanao

to alter their practices in order to be able to adapt to these upcoming changes. Our SCaLE project has worked with famers to identify what their current farming methods are and has started to introduce new, more modern techniques like water storage and drop irrigation. This will help them become more secure and productive in the long term. One of the great benefits of these new techniques is that it helps farmers transition to what's called 'perma-culture' – that is all-year round production, rather than only planting and growing in the rainy seasons.

Our agriculture projects in the Philippines help farmers transition to perma-culture methods to grow crops year-round, not just in the rainy seasons.



INDONESIA



We work in many Indonesian communities, which were badly affected in 2018 by a string of tsunamis and earthquakes, helping to rebuild lives, livelihoods, and other community facilities.

One of our successful livelihood solutions has been backyard mushroom farming in Lombok, Indonesia. This project started when Islamic Relief supported a young man to learn the skills he needed to cultivate oyster mushrooms. Now, he is a master

trainer who teaches groups of young women and mothers how to grow mushrooms – from creating the initial mushroom ‘culture’, right through to harvesting mushrooms and taking it to market. Our projects even provide support to community members in basic business skills, including negotiating with buyers or supermarket chains.

In areas where there is a supply gap, this has become a profitable way for women to make an income and support their families.



1. Islamic Relief helps a farmer access an interest-free loan to help set up a small mushroom farm known as a ‘growing house’.



2. The farmer receives training on the full growing and harvesting cycle of oyster mushrooms.



3. Once trained, the farmer grows and harvests mushrooms which can take between 6-12 weeks.



4. The farmer then sells the mushrooms fresh or makes mushroom products to sell at the markets, generating a stable income.



5. Farmers can then train other members of the community in mushroom production, which can reduce a community’s vulnerability to poverty in the long term.



“Now we can work and take care of our children.”

Siti is just one of the women Islamic Relief has supported over the years.

In the past, many women in Siti’s village in Indonesia left their children at home while they undertook hazardous work breaking rocks for sand, or sought work abroad. But things are different now.

Siti earns a dignified and sustainable income by cultivating and selling mushrooms in the community. Many women have been able to establish businesses thanks to the livelihoods training and Islamic microfinance loans they received from Islamic Relief.

As Siti shows her daughter how to make *bag logs* – bags filled with sawdust in which mushrooms are grown – she expresses how grateful she is that she can work close to home and be with her family. “We are happy that we were introduced to mushroom production. With the new skills we have we can take care of our children while earning for the family,” says Siti.

Islamic Relief works with women and girls to tackle the economic, social and cultural barriers that stop them from reaching their potential, as part of our work to stand up for gender justice.



LEBANON



Supporting the wellbeing of refugee children with disabilities

In conflict situations, children with disabilities face unique challenges to other children. The children are often excluded from society, leaving them among the most invisible and vulnerable in the world. In Lebanon, the situation for people with disabilities, including children, is particularly concerning – they experience widespread discrimination, marginalisation, isolation, and violence, both in the home and outside. To make matters worse, basic health, education and social services for people with disabilities are

scarce, not accessible, and of poor quality.

In 2019 we continued our support for the Community Based Rehabilitation Centre and Early Intervention Unit in South Lebanon, Ain el Helwe. It was established in 2015 with the overall aim of improving the lives of people with disabilities in the region. The centre provides physiotherapy, speech therapy and occupational therapy services in addition to sessions in special education and psychotherapy – helping people to rehabilitate and reach their full potential.

“Wassim has found a beneficial creative outlet through writing and drawing at his rehab centre.”



Wassim in Lebanon

Wassim is a 9-year-old Palestinian refugee with disabilities. After his parents divorced, Wassim and his sister moved in with their grandmother. Seeing his parents separate left Wassim withdrawn – he had become shy and found it difficult to express his feelings.

But things have changed since he started attending the rehab centre in Ain el Helwe Camp in 2015. As part of his treatment, Wassim has been receiving physiotherapy, occupational therapy, special education and psychosocial sessions at the rehab centre. Doctors say that

his physical health has improved by more than 85 per cent since he started receiving treatment four years ago – he now goes to school like other children and he even walks there with his father. The psychosocial sessions have also helped him deal with his parents’ divorce, improving his mood and ability to express himself. He’s also found a creative outlet to express his feelings – through writing and drawing.

Wassim’s father says that he hopes that support for the rehab centre continues so other children like Wassim can live a better life.



Wassim, 9-year-old Palestinian refugee, receiving treatment at Islamic Relief’s rehabilitation centre in South Lebanon.

Gul Bar Har and husband Ar Maut Char checking their crops



MYANMAR



Planting seeds of change

Rakhine State in Myanmar has some of the most severe rates of poverty in the country, and is home to large numbers of vulnerable populations, including more than 200,000 displaced people in camps or other temporary shelters. Ongoing conflict and movement restrictions in recent years has

meant that many people have lost their livelihoods and don't have access to basic services. In 2019, to help alleviate extreme poverty in the region, one of our livelihood projects focused on rebuilding local businesses and livelihoods through agricultural training and skills development in Rohingya and other vulnerable communities.



Gul Bar Har and her family at their tomato farm

Farming in Myanmar

Gul Bar Har, and her husband, Ar Maut Char, are farmers who used to take loans from members of the community to cover their production costs at the start of the growing season. After returning the money borrowed, whatever they had left over after harvest would be used to meet the family's basic needs.

When the next growing season would come around, they would need to borrow money again. In most situations, this process of taking loan after loan continues for years with debts being passed on from one generation to another.

For Gul Bar Har and her husband, the burden of always being in debt and the struggle to keep on top of their finances meant that their son had to drop out of school. On top of this, during the rainy season – with less harvest and fewer job

opportunities – the family would often have to skip meals during the day. Sometimes, they would even have to borrow money from their relatives just to put some food on the table.

But in 2019, this cycle of debt stopped when Gul Bar Har received assistance from Islamic Relief to undertake agricultural training and a cash grant to cover her production costs.

After receiving the cash grant, they harvested tomatoes for 10 cycles within a year. Now, they harvest crops twice a week and their monthly income has almost doubled. They sell their produce at the markets and they still have enough plots of tomatoes that they can harvest at least 20 more times.

Gul Bar Har says the vegetable farm's good produce is a result of the training she received, in which she learnt how to grow crops properly.

“We do our best to carefully use the assistance provided to us. We are slowly reaping small successes. The best thing that happened was that we're free from debt to start farming.”



FAITH-INSPIRED PROJECTS

We are guided by the Islamic faith – which recognises that people with wealth have a duty to those who are less fortunate, as outlined in the Qur’an and Sunnah.

Our strategy aligns our work to our faith-inspired vision, mission and values. We are actively developing practical solutions to address some of the issues facing vulnerable communities around the world.

In 2019, our faith-inspired food projects delivered 10,725 food packs, benefitting over 49,861 vulnerable people in over 34 countries during Ramadan; and 2,526 Qurbanis, benefitting 65,936 people in 25 countries during Eid al-Adha.

RAMADAN

Ramadan is an important month for Muslims around the world. It is a time when they are required to abstain from food and drink; a time for spiritual reflection and growth, and also a time for giving. It is a time to show empathy and to be one with those in need.

Each year, during Ramadan, we distribute food packs to

vulnerable people across the world to address food insecurity and ease some of the burden for struggling families.

Overall, the global Islamic Relief family was able to distribute 164,435 food packs in 33 countries, reaching over 900,000 people – delivering essential food supplies to families that regularly go hungry.



43,614

In 2019, with your help, Islamic Relief Australia was able to deliver 8,025 Ramadan food packs, benefitting 43,614 people in 26 countries.



Lifting spirits for Ne'ma's family in Gaza

Mother of five Ne'ma lives in Gaza where her whole family is forced to live in one bedroom. The family has no source of income with unemployment being rife in Gaza.

"Our economic condition is too desperate; we cannot move to another home because there is not enough money to pay the rent or to purchase food and medicine."

"When my children want a type of food that I cannot afford, I feel sad and everyone notices my grief. The doctor has prescribed vitamins and said that it is better to eat fruit. However, we have not been able to buy fruit for many weeks."

In 2019, our partners in Gaza distributed Ramadan food packages to Ne'ma's family, giving them hope amidst the uncertainty of trying to survive the turmoil in Gaza.

"The Ramadan packs cheer our spirits up. It's not just me who appreciates them, my children are also very pleased."

"I would like to sincerely thank donors... their aid has reached and benefitted us and we are so happy."

QURBAN

As part of our commitment to addressing food insecurity, each year during Eid al-Adha, Islamic Relief is at the forefront of distributing Qurbani meat to some of the world's most vulnerable and disadvantaged communities.

For many this is the only time they are able to eat meat in the entire year. In 2019, your donation not only brought happiness to those less fortunate, but allowed many to enjoy Eid without worrying about how and what they will feed their families.

 **2,526**

Thanks to your generous support, Islamic Relief Australia was able to purchase and deliver 2,526 Qurbanis, benefiting 65,936 people in 25 countries.



As a global family, Islamic Relief delivered 554,411 Qurbani meat packs in 34 countries across Asia, Africa and Eastern Europe – benefiting 3,139,813 people.



CARING FOR ORPHANS

Caring for orphans is particularly important for the Islamic Relief family. Every day millions of young people are orphaned as a result of conflict, disasters, drought or disease; leaving them susceptible to exploitation, abuse, violence and malnutrition.

Through our Al-Yateem Child Sponsorship Program, we help vulnerable children meet their

basic needs by ensuring that they have access to food, clean water, health care and education as well as a safe and supportive home environment.

“Whoever takes care of an orphan, he and I will be together in Paradise like this (his index and middle fingers held close together).” – Prophet Muhammad (PBUH)

 **1,013**

In 2019, with your help, Islamic Relief Australia supported 1,013 orphans across 23 countries.



EMPOWERING COMMUNITIES LOCALLY

Islamic Relief Australia is committed to improving people's lives locally by working with our community partners to address social issues and strengthen the communities we serve. We aim to build social cohesion in the communities we work with and create positive participation opportunities for vulnerable community members through our local events, programs and projects.

2019 was a year of growth, development and consolidation for our local programs. We launched the program when our Local Program Coordinator joined in late 2018, so 2019 saw local programs being further integrated into the work of Islamic Relief Australia.

We had 10 ongoing projects during 2019 and developed another five to run in 2020. At the end of 2019, we launched our first-ever local humanitarian emergency response with our Bushfire Emergency Appeal. The appeal received tremendous support not only from our donors, but also our local and international partners – in the UK, Germany and USA. It shows that our donors place great importance on helping their fellow Australians, which in turn contributes to building social cohesion. The role of Islamic Relief Australia in responding to the bushfire crisis was recognised when we were invited to take part in the Bushfire Relief and Recovery Efforts Charity Roundtable discussions led by the Prime Minister Scott Morrison.

We also continued our work with community-based organisations (CBOs) to build capacity and organisational resilience. In particular, we helped prepare six grant applications with three partner CBOs. Our work with community-based organisations helps to keep us grounded and in touch with real community needs.

We also continued to support efforts to raise awareness about domestic and family violence by taking part in Islamic Relief Worldwide's global advocacy campaign against gender-based violence, 16 Days of Activism. In line with our commitment to promote gender justice from an Islamic faith perspective, this is an initiative we will continue to support in 2020.

2019 finished on a high for our local program as we were awarded a NSW State grant of \$67,000 to implement our Disasters and Dangers Project. The project, due to commence in 2020, will help vulnerable people – particularly those from migrant or refugee backgrounds – prepare and respond to disasters unique to Australia.

“Our work with community-based organisations helps to keep us grounded and in touch with real community needs.”



Our Local Program Coordinator, Peter Sapsford, discussing bushfire recovery efforts in Shoalhaven with Mayor of Shoalhaven, Amanda Findley.



Our 2019 Open Day featuring our local partners and supporters, Berala Community Centre, NSW.

OUR PARTNERS

Islamic Relief Australia believes that partnerships are vital to delivering our mission effectively and efficiently. Partnerships bring together the insights, knowledge, skills and resources which will enable us to reduce human suffering and poverty.

Islamic Relief Australia began operating in 2010, raising funds for humanitarian and development projects both internationally and locally in Australia. Islamic Relief Australia delivers its international humanitarian and development projects primarily through its principal implementing partner, Islamic Relief Worldwide (IRW) and our extensive network of field offices and local partners in developing countries. In Australia, Islamic Relief works in partnership with local community groups, councils and service providers to promote social cohesion and to address the needs of the local communities we serve.

Islamic Relief Worldwide (IRW)

IRW is an independent humanitarian and development organisation that strives to make the world a better and fairer place for the three billion people still living in poverty. Founded in 1984, IRW has been serving humanity for 35 years. Today, IRW operates in over 40 countries across Africa, Asia, and the Middle East. IRW oversees the collective response to global emergencies and disasters, and coordinates the support of Islamic Relief members for other humanitarian, development and welfare projects.

IRW is registered with the UK Charity Commission and is a member of UK Disasters Emergency Committee, a grouping of the 13 largest humanitarian organisations in the UK that collectively receive UK government funding. IRW also recently became the first Muslim charity, and only the tenth organisation globally, to attain Core Humanitarian Standards (CHS) certification in recognition of its commitment to the highest of standards in delivering its aid projects. IRW has

a diverse range of strategic relationships with respected international donors, the United Nations, and Non-Governmental Organisation (NGO) coordination bodies.

Islamic Relief Field Offices and International Local Partners

IRW delivers humanitarian and development projects primarily through its own field offices and affiliated local partners. International partners are selected and appointed through a thorough vetting process and are subject to strict requirements to ensure compliance with our child protection and safeguarding policies and anti-money laundering and counter terrorism policy.

In 2019, funds raised by Islamic Relief Australia have supported field offices and local international partners in Yemen, Indonesia, Jordan, Myanmar, the Philippines and Syria. This is in addition to our global Ramadan and Qurban campaigns which support activities across multiple countries.

Australian Local Partners

In Australia, we seek to build strong local partnerships guided by three principles:

- 1) Sharing a common mission with our partners, to put those we serve first;
- 2) Partnerships that are accountable, transparent, compliant and pursue excellence; and
- 3) Partnerships that are just and equitable, seek trust and understanding.

Local community groups are supported by Islamic Relief Australia to deliver quality projects that benefit vulnerable members of the CALD community and that promote social cohesion across Australian society. We invest in building the capacity of partners in project management skills, fundraising, and accountability, to strengthen their ability to grow and sustain their own activities. In 2019, Islamic Relief Australia has proudly supported projects that benefit local communities in Melbourne, Sydney, Newcastle, Toowoomba and Brisbane.

OUR BOARD OF TRUSTEES



Heshmat Khalifa: Chairperson

Heshmat Khalifa holds a Bachelors of Arts degree in Geology and is an established fundraising professional with an extensive track record in the humanitarian arena. He comes with more than 30 years of experience in local and international networking, PR, fundraising and advocacy. He is a member of the Board of Trustees of Islamic Relief South Africa, Islamic Relief Germany, and Islamic Relief Worldwide. Furthermore, he is the Founder of Omar Bin Khatab Hospital in Egypt and Bayt Ul Maqdis Foundation in the UK.



Dr. Rawaa Gebara: Treasurer

Rawaa El Ayoubi Gebara holds a PhD in philosophy of theology from United Theology College at Charles Sturt University. She is the author of the book *Ijtihad: Independent legal reasoning and Muslims in Australia*. She writes frequently for Al-Wasat Newspaper which is distributed in Sydney and Melbourne. She is a Graduate Member of the Australian Institute of Company Directors (AICD), and a member of the Interreligious Research Stream of Public and Contextual Theology Strategic Research Centre in Canberra (PACT). She was also appointed as a member of Canterbury & Bankstown City Council's Advisory Committees of Family and Children Reference Groups in Sydney.



Samir Bennegadi: Director

Samir Bennegadi is a principled, educated professional with expertise and exposure in the fields of strategic planning, business development and public relations. He has managed portfolios exceeding AUD 250 million and a workforce of over 2,500 employees.

During the past 25 years, he has worked closely with the Australian Muslim community across faith-based initiatives, and welfare and charitable projects including the establishment of educational institutions, places of worship and orphan sponsorship programs. He sits on various boards for renowned charitable organisations locally and internationally, and is an adviser to several Islamic community organisations in Australia.



Ibrahim El Zayat: Member

Ibrahim El Zayat is an academic from the German universities of Dartadt, Marburg and Cologne. He holds a Masters in Economics. His work focuses on the study of Law, Islamic Economics and places special emphasis on the economic challenges of developing countries. He holds various positions in several of Europe's Muslim organisations. In addition, he regularly lectures on issues concerning integration and Muslim identity in European countries, as well as Islamic Finance and Economics.



Dr. Nora Amath: Secretary

Dr Nora Amath is a sociologist and a community developer whose research focuses on religion, multiculturalism and inter-community relations. She is the author of *The Phenomenology of Community Activism: Muslim Civil Society Organisations in Australia*; her writings have also appeared in several edited volumes and journals. Highly active in the Australian Muslim community, Nora is also a consultant and cross-cultural trainer for various Australian government agencies and organisations on issues related to Islam and Muslims. She is the founder and/or chair of a number of different organisations focused on supporting people from culturally and linguistically diverse backgrounds, including establishing a domestic violence shelter. In 2006, Nora received the prestigious award of Australian Muslim Woman of the Year; and in 2013, she received an Australia Day Community Award. In 2017 she was a finalist in the Australian of the Year Awards.

THANK YOU

Dedicated volunteers preparing a sausage sizzle for the local community - 2019 Open Day.

Our Supporters

To the **10,000 plus individuals, families, corporations and institutional donors** who gave generously to us in 2019, please accept our heartfelt **thank you**. Because of YOU we have improved the lives of more than 432,000 vulnerable people in 2019. We pray your support continues in 2020 and beyond, as we work to alleviate suffering, empower communities and address all kinds of injustice globally, together.

A special **THANK YOU** to the **1,450 plus monthly donors** who gave generously on a regular basis to our projects. Your continuous support allows us to keep developing lasting solutions that tackle the root causes of poverty and provide long term solutions to the world's most vulnerable people.

10,000+

individuals, families, corporations and institutional donors who support Islamic Relief Australia.

Our Partners

Islamic Relief also relies on support from our corporate, government and community partners to effect long-term, sustainable change for vulnerable people globally. We are proud to partner with some incredible organisations and we thank them for their commitment to Islamic Relief Australia's work, including:

- Cumberland Council
- Australian National Imams Council (ANIC)
- Toowoomba Islamic Charitable Trust
- Newcastle Muslim Association
- Auburn Islamic Community Centre
- Footys4All
- SkyJuice Foundation

1,450+

generous monthly donors gave generously on a regular basis to our projects.

Our Staff and Volunteers

Thank you for everything that you do; for the countless hours **you** dedicate to make a meaningful difference to the lives of thousands of vulnerable people around the world.

Without your hard work, we would not be able to do the work we do and improve lives globally.



OUR FINANCES

FINANCIAL PERFORMANCE

Islamic Relief Australia is committed to achieving our 2018-2022 Corporate Strategy which commits us to an ambitious but managed growth in income; impact and administrative efficiency and accountability. This commitment can be seen by the year-on-year growth in our income and program expenditure.

TOTAL INCOME	
Year	Total
2016	\$7,600,724
2017	\$7,268,477
2018	\$9,630,867
2019	\$10,264,947

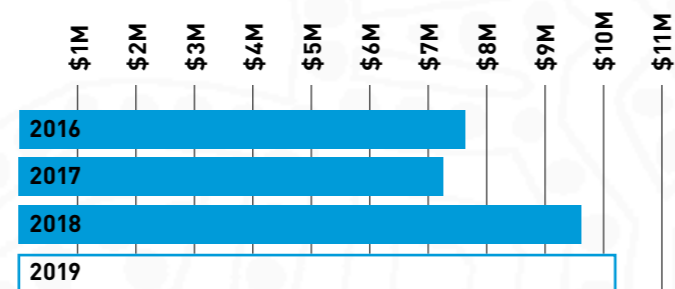
LOOKING AT THIS DIFFERENTLY

Of every \$1 we spend:

84c towards Islamic Relief Australia programs.

9c on administering the funds and making sure we are accountable.

7c on investing in raising funds to invest in our work and the responsible management of Islamic Relief Australia.



FINANCIAL ANALYSIS - 2019

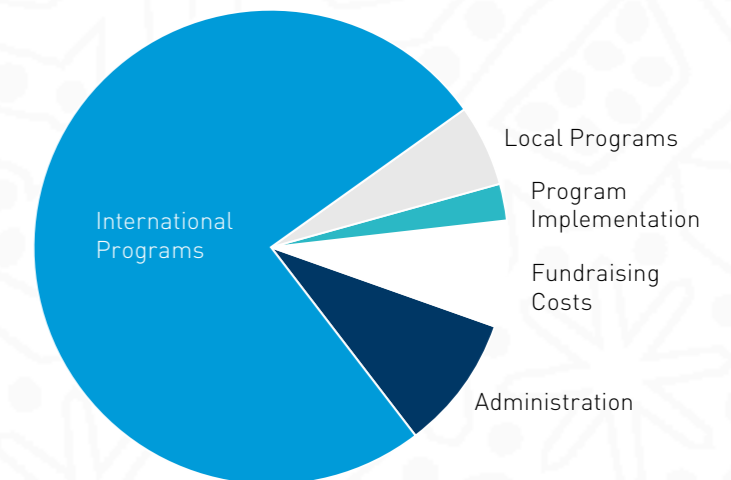
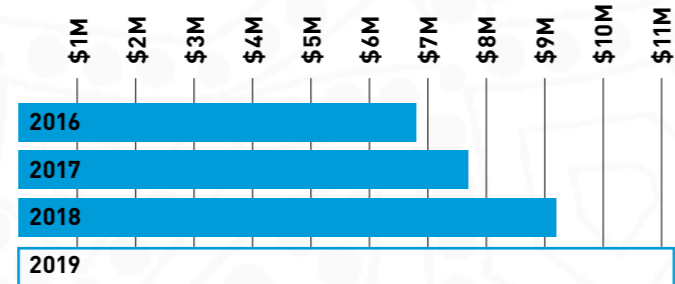
In 2019 our total income increased by 6.6% from \$9,630,867 in 2018 to **\$10,264,947**. In 2019, we received a total non-monetary in-kind donations to the value of \$5,450,849. Of this \$5,378,994 was from Globus Relief which consisted of much-needed medical supplies distributed to 30 health clinics and hospitals in northern Syria.

WHERE THE MONEY COMES FROM	
Source	Total
Community Support income	\$4,766,271
Gifts in kind	\$5,450,849
Other grant income	\$0

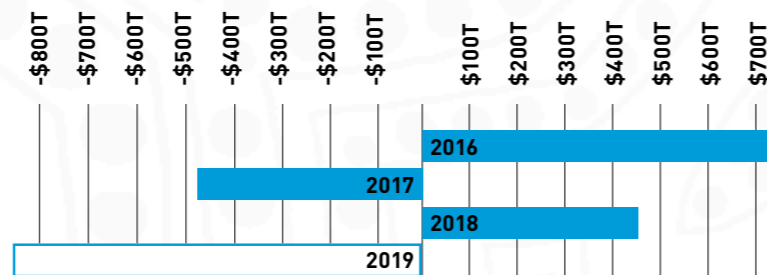
**this excludes income from interest earned*

WHERE THE MONEY GOES	
Source	Total
International Programs	\$8,421,509
Local Programs	\$605,307
Program implementation	\$283,607
Fundraising costs	\$804,995
Administration	\$1,012,800

TOTAL EXPENDITURE	
Year	Total
2016	\$6,875,655
2017	\$7,749,661
2018	\$9,169,154
2019	\$11,128,218



TOTAL SURPLUS/DEFICIT	
Year	Total
2016	\$725,069
2017	(\$481,184)
2018	\$461,713
2019	(\$863,271)*



*This deficit is due to over-expenditure in programs.

ACCOUNTABILITY

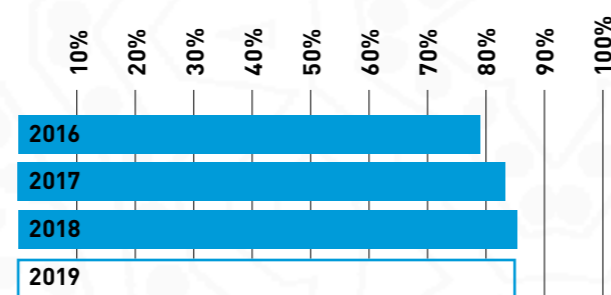
Over time the ratios expressed here have increased (or decreased) to reflect the growth of the organisation and the continuing improvement of systems. We have over the past five years achieved a significant impact.

The **program expenditure ratio** is the total amount spent on programs and is expressed as a percentage of total expenditure and has improved year on year.

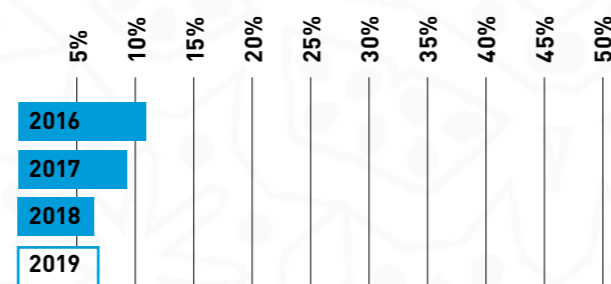
PROGRAM EXPENDITURE RATIO	
Year	Total
2016	79%
2017	83%
2018	85%
2019	84%

The **fundraising expenditure ratio** is the total amount spent on fundraising expressed as a percentage of total expenditure – this has been decreasing over time, resulting in more funds available for programs.

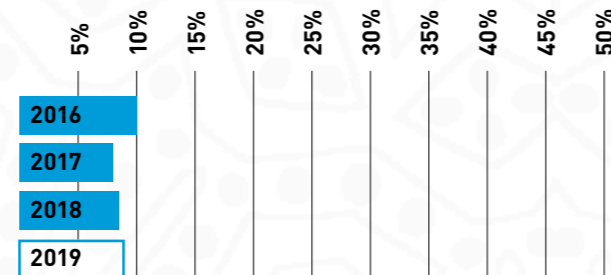
The **administration ratio** is the total amount spent on administration and accountability as a percentage of total expenditure.



FUNDRAISING EXPENDITURE RATIO	
Year	Total
2016	11%
2017	9%
2018	6.5%
2019	7%



COST OF ADMINISTRATION RATIO	
Year	Total
2016	10%
2017	8%
2018	8.5%
2019	9%



INCOME STATEMENT

For the year ended 31 December 2019

	2019 \$	2018 \$
REVENUE		
Donations & gifts		
Monetary	4,766,272	5,115,839
Non-monetary	5,450,848	4,468,251
Donations & gifts		
Other Australian	-	44,900
Other Overseas	-	-
Investment income		
Commercial Activities Income	-	-
Other Income	47,827	1,877
Revenue for International Political or Religious Adherence Promotion Programs	-	-
TOTAL REVENUE	10,264,947	9,630,867
EXPENDITURE		
International programs		
Funds to International Programs	8,421,509	7,274,474
International Program support costs	206,434	234,564
Community education	-	-
Fundraising costs		
Public	804,995	604,326
Government, multilaterals and private	-	-
Accountability and Administration	1,012,800	774,117
Non-Monetary Expenditure	-	-
Total International Aid and Development Programs Expenditure	10,445,738	8,887,481
EXPENDITURE		
International Political or Religious Adherence Promotion		
Domestic Program Expenditure	605,307	281,673
Domestic Program support costs	77,173	-
Commercial Activities Expenditure	-	-
Other Expenditure	-	-
TOTAL EXPENDITURE**	11,128,218	9,169,154
SURPLUS/(DEFICIT)	(863,271)	461,713
Other Comprehensive Income	-	-
TOTAL COMPREHENSIVE INCOME	(863,271)	461,713

** Out of the AUD 11,128,218 of total expenditure for the year, AUD 1,073,122 relates to donations received in previous financial periods for the designated projects.

BALANCE SHEET

For the year ended 31 December 2019

	2019 \$	2018 \$
ASSETS		
Current Assets		
Cash and cash equivalents	1,228,256	1,677,814
Trade and other receivables	86,250	125,536
Inventories	-	-
Assets held for sale	-	-
Other financial assets	33,825	44,000
Total Current Assets	1,348,331	1,847,350
NON-CURRENT ASSETS		
Trade and other receivables	-	-
Other financial assets	-	-
Property, plant and equipment	738,200***	61,866
Investment property	-	-
Intangibles	-	-
Other non-current assets	5,000	26,488
Total Non-Current Assets	743,200	88,354
TOTAL ASSETS	2,091,531	1,935,704
LIABILITIES		
Current Liabilities		
Trade and other payables	559,019	203,590
Borrowings	-	-
Current tax liabilities	-	-
Other financial liabilities	-	-
Provisions	29,786	47,451
Other -Lease Liability	114,175	-
Total Current Liabilities	702,980	251,041

NON-CURRENT LIABILITIES		
Borrowings	-	-
Other financial liabilities	-	-
Provisions	8,772	21,913
Other - Lease Liability	580,299***	-
Total Non-Current Liabilities	589,071	21,913
TOTAL LIABILITIES	1,292,051	272,954
NET ASSETS	799,480	1,662,751

EQUITY		
General Reserves	253,080	461,713
Specific Reserves	546,400	1,119,185
Retained Earnings	-	81,853
Total Equity	799,480	1,662,751

*** The increase in these figures is due to the application of the new accounting standard from 2019 onwards - AASB 16 - Leases.

STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2019

	RETAINED EARNINGS \$	RESERVES \$	OTHER \$	TOTAL \$
Balance at 1 January 2019 (commencing balance)	543,566	1,119,185	-	1,662,751
Adjustments or changes in equity due to, for example, adoptions of new accounting standards	-	-	-	-
Items of other comprehensive income	-	-	-	-
Excess of revenue over expenses	(863,271)	-	-	(863,271)
Other amounts transferred (to) or from reserves	572,785	(572,785)	-	-
Balance at 31 December 2018 (year-end balance)	253,080	546,400	-	799,480

INDEPENDANT AUDITOR'S REPORT

Auditor's Opinion

We have audited the financial report, being a general purpose financial report, of Islamic Relief Australia Ltd for the year ended 31 December 2019, comprising the statement of financial position, statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes comprising a summary of significant accounting policies and other explanatory information, and the director's declaration.

In our opinion, the financial report of Islamic Relief Australia Ltd has been prepared in accordance with the requirements of Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- giving a true and fair view of the registered entity's financial position as at 31 December 2019 and of its performance for the year ended on that date; and
- complying with Australian Accounting Standards, and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the entity in accordance with the independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The Board Members of the entity are responsible for the other information. The other information comprises the information included in the entity's annual report for the year ended 31 December 2019, but does not include the financial report and our auditor's report thereon. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we will communicate the matter to the Board Members.

The Responsibility of the Board Members for the Financial Report

The Board Members of the entity are responsible for the preparation and fair presentation of the financial report, and have determined that the financial report has been prepared in accordance with the Australian Accounting Standards and the reporting requirements of the Australian Charities and Not-for-profits Commission Act 2012. The Board Members' responsibility also includes such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board Members are responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board Members either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so. The Board Members are responsible for overseeing the entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Committee website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

NOT FOR PROFIT ACCOUNTING SPECIALISTS
KESWICK SA 5035



Nicholas Matsis CPA
Registered Company Auditor No 77466

Dated: 18 May 2020

DIRECTORS' DECLARATION

ISLAMIC RELIEF AUSTRALIA LIMITED DIRECTORS' DECLARATION FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2019

In the Director's opinion:

1. the attached financial statements and notes thereto comply with Australian Accounting Standards - Reduced Disclosure Requirements and give a true and fair view of the financial position of the Company on 31 December 2019 and of its performance for the financial year ended on that date;
2. the attached financial statements and notes thereto are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
3. there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of directors made pursuant to *section 60.15 (2) of the Australian Charities and Not-for-profits Commission Regulation 2013*.

On behalf of the Directors:



Rawaa Gebara

8/5/2020

Date:

OUR COMPLIANCE

AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION (ACNC)

Islamic Relief Australia is registered with the ACNC and must comply with the ACNC Act 2012. Islamic Relief Australia must keep financial records that correctly record and explain their transactions and financial position and performance and enable true and fair financial statements to be prepared and to be audited, if required. Islamic Relief Australia must submit an annual information statement and a financial report to ACNC every year. IRAUS must comply with the governance standards. These standards set out a minimum standard of governance, to help promote public trust and confidence in charities.

FUNDRAISING LICENSES

Islamic Relief Australia holds all required fundraising licenses in the states of New South Wales, Victoria, Queensland, South Australia, Western Australia and the Australian Capital Territory. Islamic Relief Australia complies with the requirement associated with these licenses and provides all extra reporting materials required.

AUSTRALIAN TAXATION OFFICE (ATO)

Islamic Relief Australia is a current holder of the Deductible Gift Recipient (DGR) status from the ATO. Islamic Relief Australia is also granted exemptions from Income Tax and provided fringe benefit and GST concessions. IRAUS reports to the ATO our annual Fringe Benefit Tax returns, quarterly Business Activity Statements and monthly Pay-as-you-go (PAYG) submissions.

AUSTRALIAN COUNCIL FOR INTERNATIONAL DEVELOPMENT (ACFID)

Islamic Relief Australia is a member of ACFID and a signatory to the ACFID Code of Conduct. ACFID is the peak body for aid and international development NGOs and its code of conduct upholds the highest standards of ethics, transparency, effectiveness and accountability. IRAUS's voluntary adherence to the Code of Conduct demonstrates our commitment to ethical practice and public accountability. For more information on the ACFID Code of Conduct please visit (www.acfid.asn.au).

Our summary financial reports have been audited and comply with the standards set out by ACFID Code of Conduct which can be referred to on the ACFID Code of Conduct website (www.acfid.asn.au).

Any Complaints related to a members compliance with the ACFID Code of Conduct and any possible breach can be made to ACFID Code of Conduct Committee at (code@acfid.asn.au), Information about how to make a complaint can be found at (www.acfid.asn.au)

COMPLAINTS MECHANISM

Islamic Relief Australia recognises the importance and value of listening and responding to concerns and complaints. We are committed to achieving the highest standard we can in every area of our work and to a process of continuous improvement. This applies especially to our aid and development activities, seeking donations and accountability to stakeholders generally.

We are committed to working according to or above the standard required by the Code of Conduct of the Australian Council for International Development (ACFID). Receiving concerns and complaints is one of the most important ways of learning what we need to do to improve our work.

You can contact us through the following channels:

Web visit islamic-relief.com.au/contact

Email info@islamic-relief.com.au

Telephone call us on: 1300 308 554

Mail level 1/67-73 St Hilliers Rd, Auburn NSW 2144

To find out more and read our complaints policy please visit: islamic-relief.com.au/contact/complaints

Islamic Relief Australia is an active member of the Australian Council for International Development (ACFID) and adheres to the ACFID Code of Conduct which defines minimum standards of governance, management and accountability of development for non-government organisations (NGOs). Complaints relating to a breach of the ACFID Code of Conduct can be made to the ACFID Code of Conduct committee.



“The best of people are those that bring most benefit to the rest of mankind.”

- Prophet Muhammad (PBUH)





Islamic Relief Australia

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Brisbane

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Underwood QLD 4119

262 Third Avenue
Kingston QLD 4114

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